

PSPO-II^{Q&As}

Professional Scrum Product Owner™ II (PSPO II)

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QUESTION 1

Which of the following are characteristics of a Product Goal? (Choose all that apply.)

- A. It forms a contract with the business allowing change to be better managed
- B. It enhances focus
- C. It communicates the target future state of the product
- D. It has the approval of all stakeholders
- E. It provides a long-term objective for the Scrum Team to plan against
- F. It is a commitment contained in the Product Backlog

Correct Answer: BCEF

QUESTION 2

An effective Product Owner must:

- A. Ensure that every stakeholder need is met
- B. Be the "expert" opinion for all Product Backlog items
- C. Ensure that the team is as productive as possible
- D. Be the single point of contact for all stakeholders
- E. All of the above
- F. None of the above

Correct Answer: C

QUESTION 3

You are a Product Owner for a product that publishes customer usage rates by feature.

An influential stakeholder does not believe the data showing the usage rates, and insists that a particular feature is essential, despite data showing low usage rates. The stakeholder believes that measuring feature usage is a waste of time.

As Product Owner you have confirmed that the data is accurate and believe that the data is valuable to help you and your team. What should you do?

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- A. Stop measuring feature usage to appease the stakeholder
- B. Continue to measure and publish the data, to provide openness and transparency, and use it to inform your decisions.
- C. Continue measuring feature usage and use it to inform your decisions, but do not publish it.

Correct Answer: B

QUESTION 4

Given only the information in the following three statements:

1.

Product A has a greater potential market than Product B.

2.

Product A has lower customer satisfaction than Product B.

3.

Product B produces more revenue at the present time. Which investment strategies should you consider for these two products?

- A. For Doth products, continually measure the impact of any new investments or marketing
- B. Invest in Product A to increase its market share, customer satisfaction, and revenue
- C. Investigate an increase in marketing for Product B to grow its market share
- D. All of the above

Correct Answer: D

QUESTION 5

Choose the two measurements which provide the best indicator to the Product Owner that value is being delivered. (Choose two.)

- A. Frequency of feature use
- B. On-time release trends
- C. Customer satisfaction
- D. Scope implemented



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E. Velocity

Correct Answer: AC

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