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# PSM-II<sup>Q&As</sup>

## Professional Scrum Master level II (PSM II)

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**QUESTION 1**

At the Sprint Planning, the Development Team is not able to forecast the number of Product Backlog items it can do in the upcoming Sprint due to unclear requirements. The Product Owner, however, was able to clearly define the business objective he hopes to achieve in the Sprint.

Which of the following two actions would you support? (Choose two.)

A. The Development Team forecasts the most likely Product Backlog items to meet the business objective and create a Sprint Backlog based on a likely initial design and plan. Once the time- box for the Sprint Planning meeting is over, they start implementation and continue to analyze, decompose, and create additional functionality during the Sprint.

B. If all agree they can extend the Sprint Planning until the Development Team can forecast enough Product Backlog items before starting the implementation.

C. Allow the Development Team members as much time as needed to review the Product Backlog items and reconvene with the Product Owner when they are confident enough to make a forecast for the Sprint.

D. They discuss in the upcoming Sprint Retrospective why this happened and what changes will make it less likely to occur again.

Correct Answer: AD

All events are time-boxed events, such that every event has a maximum duration. The Development Team modifies the Sprint Backlog throughout the Sprint, and the Sprint Backlog emerges during the Sprint. This emergence occurs as the Development Team works through the plan and learns more about the work needed to achieve the Sprint Goal.

**QUESTION 2**

In what two ways is velocity and technical debt related? (Choose two.)

A. They are not related because technical debt is non-functional and velocity is calculated based on end user functionality.

B. As the Development Team is working on new Product Backlog items, they may unexpectedly run into technical debt that will result the team\\'s velocity dropping.

C. A Development Team can artificially increase velocity by allowing technical debt to be incurred.

D. Adding estimates to technical debt will allow the Development Team to maintain constant velocity therefore ensuring predictability.

Correct Answer: BC

Technical debt is a natural occurrence when developing complex products. It is a concept in software development that reflects the implied cost of additional rework caused by choosing an easy solution now instead of using a better approach that would take longer. And how it is managed will depend on the team AND context of the situation.

**QUESTION 3**

The Scrum Master is no longer needed when teams become self-organized.

A. True

B. False

Correct Answer: B

QUESTION 4

What would be typical Scrum Master activities during the Sprint?

A. Monitor the progress of the Development Team and assigning tasks.

B. Remove impediments and facilitating inspection and adaptation opportunities as requested or needed.

C. Avoiding conflicts and escalating to the line managers if conflicts occur.

Correct Answer: B

QUESTION 5

Peter, the Product Owner, has been giving positive recognition to individual Development Team members who have moved their work to `done\\' during the Daily Scrum. Peter wants to ensure the team is adhering to the ideal guideline on the burndown chart.

What would be two valid actions for Steven, the Scrum Master, to take? (Choose two.)

A. Steven talks with Peter about concerns of how his behavior might impact the team members and request that he stop attending for now.

B. Steven coaches Peter on best practices for updating the burndown chart as it provides accurate information on how well the team is performing.

C. Nothing. Steven is optional at the Daily Scrum and it is the responsibility of the team to decide how to best run it.

D. Steven coaches the Scrum Team about the purpose of the Daily Scrum.

Correct Answer: AD

The Scrum Master is responsible for promoting and supporting Scrum as defined in the Scrum Guide. Scrum Masters do this by helping everyone understand Scrum theory, practices, rules, and values.

The Scrum Master is a servant-leader for the Scrum Team. The Scrum Master helps the Scrum Team understand which of their interactions are helpful and which aren\\\'t. The Scrum Master helps everyone change these interactions to maximize the value created by the Scrum Team.

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