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QUESTION 1

The Health and Safety Training Project is following ABC Company's standard course development model. This model is updated regularly by the company's centre of excellence based on feedback from projects at key stages throughout the project lifecycle. During the 'starting up a project' process, the centre of excellence provided the Health and Safety Training project manager with the latest version of the model.

Which principle is being applied, and why?

- A. 'Manage by stages', because the course development model is updated by the centre of excellence at key stages
- B. 'Manage by stages', because the 'starting up a project' process is a key input to the initiation stage
- C. 'Learn from experience', because the Health and Safety Training project manager should communicate lessons to cause change
- D. 'Learn from experience', because lessons from previous similar projects are applied throughout the standard course development model

Correct Answer: D

QUESTION 2

While preparing the Quality Management Strategy, the Project Manager noticed that the corporate quality management system does not specifically cover project management.

Which option provides an appropriate way for the Project Manager proceed?

- A. Record the development of a corporate quality management system for project management as a prerequisite of the Project Plan.
- B. Proceed with the project without a Quality Management Strategy and adopt the selected service provider's standards in stage 4.
- C. Seek relevant organizational standards, then facilitate a workshop to discuss the Quality Management Strategy with Project Assurance.

Correct Answer: C

QUESTION 3

MANAGING A STAGE BOUNDARY

The project is approaching the end of stage 3 and the pilot courses have been planned. The project manager is now undertaking the 'managing a stage boundary' process. Which action should the project manager undertake as part of the 'update the business case' activity?

- A. Identify the dependencies between the activities required to run the 'delivered pilot courses' during stage 4.



- B. Revise the overall plan and resources to complete the project, based on actuals from the stage 3 plan.
- C. Review the performance of the external suppliers who worked on delivery of the 'e-learning course' during stage 3.
- D. Re-plan when the number of learners using the pilot course, and their increased knowledge, will be measured during stage 4.

Correct Answer: A

QUESTION 4

This question provides a number of changes which may or may not be required to the Extract from the Communication Management Strategy provided in the additional information. Which statement applies to the Tools and techniques section?

- A. Delete entry 3 because the activities required to create the products should be documented in the relevant plan(s).
- B. Move entry 4 to Reporting because this describes a report on the performance of the Communication procedures used.
- C. Delete entry 5 because the customers are not within the scope of this project.

Correct Answer: B

QUESTION 5

The 'classroom-based training materials' will be used as the basis for developing the 'e-learning course'. As a result, the executive wants to ensure that the 'classroom-based training materials' are of the required standard. The executive has asked to meet the project manager every day during stage 2 to discuss progress and identify any concerns regarding quality.

Is this an appropriate approach to applying the organization theme, and why?

- A. Yes, because the executive should be available to provide ad hoc direction to the project manager.
- B. Yes, because the executive should be the key decision-maker on the project, supported by other project board members.
- C. No, because the senior user should be responsible for specifying the quality criteria for the training materials.
- D. No, because the project manager should be given authority to manage the project on a day-to-day basis.

Correct Answer: D

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