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**QUESTION 1****HOTSPOT**

The Calendar project was delivered as originally planned, and is now preparing for planned closure.

Lines 1 to 6 in the table below consist of an assertion statement and a reason statement. For each line identify the appropriate option, from options A to E, that applies. Each option can be used once, more than once or not at all.

Hot Area:

	Assertion		Reason	
A	Whether the calendar achieves its objective of countering the decline in orders will be confirmed in the Closing a Project process.	True-False	The Benefits Review Plan is created in the Closing a Project process.	True-False
B	A formal quality review meeting, chaired by the Project Manager, should be held for the Project Board to compare the final deliverable against the Project Product Description.	True-False	The Project Product Description is used by the Closing a Project process to verify that the project has delivered what was expected of it.	True-False
C	The End Project Report must be completed before 30 November.	True-False	An End Project Report should be produced before a project closes.	True-False
D	The Stage Plan for stage 3 should contain details of the products to be created or updated during the Closing a Project process.	True-False	Closure activities should be planned as part of the Stage Plan for the final management stage.	True-False
E	As part of the handover of the final product a contract should be agreed with Marketing for ongoing support of this product.	True-False	A service agreement or maintenance contract should always be included as a product of the final stage.	True-False
F	At the end of stage 3, the Managing a Stage Boundary process should be used to update the Project Plan with actual from the final stage.	True-False	An objective of the Managing a Stage Boundary process is to review, and if necessary, update the Project Initiation Documentation.	True-False

Correct Answer:



	Assertion		Reason	
A	Whether the calendar achieves its objective of countering the decline in orders will be confirmed in the Closing a Project process.	True-False	The Benefits Review Plan is created in the Closing a Project process.	True-False
B	A formal quality review meeting, chaired by the Project Manager, should be held for the Project Board to compare the final deliverable against the Project Product Description.	True-False	The Project Product Description is used by the Closing a Project process to verify that the project has delivered what was expected of it.	True-False
C	The End Project Report must be completed before 30 November.	True-False	An End Project Report should be produced before a project closes.	True-False
D	The Stage Plan for stage 3 should contain details of the products to be created or updated during the Closing a Project process.	True-False	Closure activities should be planned as part of the Stage Plan for the final management stage.	True-False
E	As part of the handover of the final product a contract should be agreed with Marketing for ongoing support of this product.	True-False	A service agreement or maintenance contract should always be included as a product of the final stage.	True-False
F	At the end of stage 3, the Managing a Stage Boundary process should be used to update the Project Plan with actual from the final stage.	True-False	An objective of the Managing a Stage Boundary process is to review, and if necessary, update the Project Initiation Documentation.	True-False

## QUESTION 2

The e-learning course is being delivered by an external consultancy. The external consultancy has their own business case that justifies their involvement in the project. As a result, the project manager has refused to show the supplier any information related to ABC Company's benefits. This means that the external team manager has not seen any information relating to ABC Company's business justification for the project. Therefore, the external consultancy does not understand how the e-learning course contributes to the project's benefits.

Is this an appropriate action for the project manager to take, and why?

A. Yes, because the supplier should have their own business case that justifies their involvement in the project, separate from the customer's business case

B. Yes, because ABC Company should ensure that the project is viable from their perspective and the supplier should not be involved in this





C. No, because the supplier needs to understand the link between the outputs they are producing and the project benefits

D. No, because the expected benefits from the health and safety training course sales will benefit the customer, not the supplier

Correct Answer: A

Reference: <https://prince2.wiki/theme/business-case/>

### QUESTION 3

According to PRINCE2, which statement about appointing the MFH Quality Manager to administer the configuration management procedure is correct?

A. The MFH Quality Manager should administer the configuration management procedure on this project because this task should always be assigned to corporate or programme management.

B. The MFH Quality Manager should only administer the configuration management procedure on one project at a time. If the MFH Quality Manager already performs this task on another project, another individual should be appointed.

C. The MFH Quality Manager would be suitable to perform this task because he is the author of the document control process and is likely to have the knowledge required for this role.

Correct Answer: C

### QUESTION 4

Which of the following statements best describes what a risk owner is?

A. Best placed to keep an eye on the risk

B. Carry out the response actions to a risk

C. Responsible for management, monitoring and control of all aspects of a risk

D. Reports to the project manager regularly on the status of a risk

Correct Answer: C

### QUESTION 5

DRAG DROP

PLANS

The project manager is preparing the stage 3 plan and has asked the team manager for the 'amended course booking procedures' work package to prepare the team plan at the same time.

Here are three actions that will need to be carried out when preparing these plans.



Which role (A-F) should be responsible for each action?

Choose only ONE role for each action. Each role can be used once, more than once, or not at all.

Select and Place:



Executive

Senior user

Project manager

Team manager

Project assurance

Project support

Provide assistance with using the planning software package when the plan for the 'amended course booking procedures' is being prepared

Provide an expert from the Sales Team to identify the impact that the 'amended course booking procedures' will have on sales staff

Timetable the tasks to deliver the 'amended course booking procedures' and allocate them to specific individuals

Correct Answer:



Executive

Senior user

Project assurance

Team manager

Project manager

Project support

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