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**QUESTION 1**

A project manager is appointed to manage an infrastructure project that spans across several countries, including different time zones within a subregion. It is likely that most of the project team members will never meet, but they will have to collaborate to ensure deliverables are met.

What should the project manager do to ensure good collaboration between the remote project team members?

- A. Discuss the concerns with the project sponsor and modify the project charter to include more budget for interactions.
- B. Plan a communication method and allow the project team members to virtually interact.
- C. Create a social media group platform for the team to create a supportive environment.
- D. Set the ground rules and identify a contingency plan in the risk register.

Correct Answer: B

QUESTION 2

A major public-transportation construction project is aimed at significantly reducing emissions. The project has been severely delayed due to noncompliance with environmental codes and bylaws.

What should the project manager have done to prevent this?

- A. Incorporated sufficient schedule reserves based on similar delays in past projects.
- B. Appointed a senior environmental compliance officer to report directly to the project manager.
- C. Mapped environmental compliance requirements, identified risks to achieving them, and prepared mitigations.
- D. Approached the regulator for a partial waiver in light of the environmental importance of the project.

Correct Answer: C

QUESTION 3

A project manager has been assigned to a project where collaboration with the business is a critical key factor. The project manager is not sure about which approach to use. A senior project manager has been assigned to help the project manager.

What advice should the senior project manager provide?

- A. Provide a project management template for the project manager to follow as a guide.
- B. Suggest using an agile approach since customer and team collaboration is critical for project success.
- C. Work with the project manager to develop a new approach that will bring benefits to the project.



D. Establish a project management methodology that requires the customer to provide daily updates to the team.

Correct Answer: B

QUESTION 4

A project manager is reviewing a draft of the project charter with key stakeholders. During the meeting, a conflict occurs between the sponsor and the product owner. How should the project manager deal with the situation?

- A. Postpone the meeting and invite a subject matter expert (SME) to join the next meeting.
- B. Continue the meeting and ask the project sponsor and product owner to take their discussion offline.
- C. Postpone the meeting and ask the project sponsor and product owner to take their discussion offline.
- D. Continue the meeting and use facilitation techniques to improve communication within the team.

Correct Answer: D

QUESTION 5

A project team is working remotely on a project with tight deadlines. In the middle of the project, a team member is replaced with an individual who is new to the company. The document repository is available to review, but since the project is quite complex it could take time to understand the details related to the new team member's responsibilities.

What should the project manager do?

- A. Assign tasks and provide contacts so the new team member can contact the appropriate resources for support.
- B. Ask the new team member to review the repository and schedule a meeting to provide details and tasks.
- C. Organize a social event to introduce the new team member to key stakeholders and the project team.
- D. Introduce the new team member to the project team and provide an explanation of the key themes.

Correct Answer: B