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QUESTION 1

While preparing a business case, an experienced business analyst faces difficulty in deciding which of three different solution options to recommend. The senior vice president (SVP) who requested the business case favors an outsourced solution; however, an analysis favors a custom-developed solution, either but internally or using contract labor.

To prepare the recommendation, what should the business analyst do?

A. Perform solution evaluation.

B. Recommend the SVP\\'s choice, as it is most likely to be adopted.

C. Review the stakeholder analysis

D. Formulate a weighted-ranking matrix.

Correct Answer: D

QUESTION 2

Which of the following tools will help facilitate the decision-making process when stakeholders do not agree on the value of an initiative?

A. Gap analysis

B. Force-field analysis

C. Feasibility analysis

D. PEST analyst

Correct Answer: B

QUESTION 3

Company A is working on implementing a new platform with multiple stakeholders. The business analyst has gathered the requirements and established a baseline. However, scope creep is a persistent problem.

What could the business analyst have established to help manage this situation?

A. Configuration management system

B. Sponsor signoff

C. Change control process

D. Communication plan

Correct Answer: D

QUESTION 4

Company A has initiated a project to update their online ordering system. The business analyst has noticed that the purchasing department, a primary stakeholder, is excluded from the list of stakeholders.

In which reference material can the business analyst find information about the missing project stakeholders?

A. Business analyst communication plan

B. Business case

C. Organizational chart

D. Business analysis plan

Correct Answer: A

QUESTION 5

When determining the value of a business case, which tool or technique should be used?

A. Feasibility analysis

B. Variance analysis

C. Cost-benefit analysis

D. SWOT analysis

Correct Answer: C

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