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**QUESTION 1**

A new project is in the planning phase. The business owner believes that, since the timeline is aggressive, requirements elicitation should begin as soon as possible.

Which activity should the business analyst initiate before beginning requirements elicitation?

- A. Draft a high-level data model.
- B. Prepare the requirements traceability matrix.
- C. Document how the relevant systems interact.
- D. Define how the solution will be evaluated.

Correct Answer: D

QUESTION 2

Company A has initiated a project to update their online ordering system. The business analyst has noticed that the purchasing department, a primary stakeholder, is excluded from the list of stakeholders.

In which reference material can the business analyst find information about the missing project stakeholders?

- A. Business analyst communication plan
- B. Business case
- C. Organizational chart
- D. Business analysis plan

Correct Answer: A

QUESTION 3

A major stakeholder of a project is surprised to learn that a particular requirement was not implemented during the latest launch. The business analyst tells the stakeholder that the requirement status was changed to "deferred".

What could have prevented the stakeholder from being surprised about the status change?

- A. The status should have been reviewed prior to project launch.
- B. The status should have been communicated to all project stakeholders.
- C. The status should have been updated in the traceability matrix.
- D. The status should have been communicated to the requirement's source.

Correct Answer: A

**QUESTION 4**

A business analyst is leading a project to implement automated order entry software at a local pizza restaurant. The business analyst has very little information about the project: the ordering process takes too long and often ends in incorrect

orders.

What step should the business analyst take next?

- A. Identify testing resources to support the implementation.
- B. Request information on the current ordering process and compare it with other companies.
- C. Select the software to implement and start working with the technical resources.
- D. Schedule a requirements gathering sessions with the manager of the ordering department.

Correct Answer: D

QUESTION 5

A project that was ongoing well for the last few months has encountered a situation-regulatory authorities have deemed that the project does not meet their requirements. Although regulatory requirements were identified during an earlier phase of the project, there is no substantial evidence to prove that the requirements were formally rejected.

This could have been avoided if:

- A. the customer met with regulatory authorities to verify that their requirements were also considered.
- B. a change control process for requirements and their statuses was followed.
- C. the project manager circulated the meeting minutes after the discussions with all the attendees.
- D. the project team documented customer requests and obtained sign-off.

Correct Answer: D

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