



# PL-600<sup>Q&As</sup>

Microsoft Power Platform Solution Architect

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**QUESTION 1**

You need to recommend a solution for agents when working with customers to make reservations. What should you recommend?

- A. task flows
- B. Business Process Flows
- C. workflows
- D. Power Automate

Correct Answer: B

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion

of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

1.  
Agents need a solution to replace paper reservation checklists.
  2.  
Agents need dashboards to show a current count of all reservations on the entity.
  3.  
Agents need a way to track reservation issues.
  4.  
Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.
- 

**QUESTION 2****HOTSPOT**

You are a Microsoft Power Platform architect gathering solution requirements for a customer. Management uses three different systems to locate asset inventory and contract details.

Management must view inventory with the ability to select assets and view additional details. Sales representatives



have issues locating assets based on specific features in a timely manner when working with customers.

You need to prioritize the requirements.

Which priority should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

### Requirement

### Priority

Enable sales representatives to locate assets in less time

	▼
Time Consumer	
Non-functional	
Functional	
Quick Win	

Enable management to view inventory and asset details

	▼
Big Investment	
Non-functional	
Budget	
Functional	

Correct Answer:



# Answer Area

## Requirement

## Priority

Enable sales representatives to locate assets in less time

	▼
Time Consumer	
Non-functional	
Functional	
Quick Win	

Enable management to view inventory and asset details

	▼
Big Investment	
Non-functional	
Budget	
Functional	

Explanation:

Box 1: Non-functional

Sales representatives have issues locating assets based on specific features in a timely manner when working with customers.

Requirements are commonly referred to as either functional or non-functional. Functional requirements describe what the solution needs to do or its behaviors, and non-functional requirements commonly describe non-behavior aspects of the

solution such as performance requirements.

Incorrect:

Prioritizing feature requests

Priority Quadrants chart

After you've listed all your feature requests, you should triage the requests into the quadrants shown in the following chart.

\*

Quick Wins



The requests in this quadrant should be prioritized first. Quick Wins are requests that have high impact to the business, yet are easy to implement.

\*

Time Consumers

Time Consumers take up a lot of time, but provide little impact. They might come from people in upper management who don't directly use the app. When facing these situations, you can share the Priority Quadrants chart to explain how decisions were made. You might help them understand or you might learn that something is more impactful than you thought.

Box 2: Functional

Management must view inventory with the ability to select assets and view additional details.

Requirements are commonly referred to as either functional or non-functional. Functional requirements describe what the solution needs to do or its behaviors, and non-functional requirements commonly describe non-behavior aspects of the

solution such as performance requirements.

Incorrect:

\* Big Investments These requests provide high impact to the business, but are difficult to implement due to one or more of the following reasons: Requires additional investment (such as a new service) Requires development by pro developers or an external business partner Takes a long time (more than a week) to create the feature

Involves multiple stakeholders across different departments Reference: <https://learn.microsoft.com/en-us/power-apps/guidance/planning/prioritizing-features> <https://learn.microsoft.com/en-us/training/modules/work-with-requirements/3-functional-requirements>

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### QUESTION 3

DRAG DROP

A company uses Microsoft Power Platform solutions.

The company plans to set up application lifecycle management (ALM) capabilities to store the solutions in source control, which will be used to automate the release process.

You need to set up the initial ALM infrastructure to store the solutions in source control.

Which four actions should you perform in sequence?

To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



## Actions

Create a Release pipeline.

Run the pipeline.

Create an Export pipeline.

Add a task for Microsoft Power Platform Import Solution.

Install the Microsoft Power Platform Build Tools.

Create an Azure DevOps Project.

## Steps

1

2

3

4

Correct Answer:



## Actions

Create a Release pipeline.

Run the pipeline.

## Steps

1 Create an Azure DevOps Project.

2 Install the Microsoft Power Platform Build Tools.

3 Create an Export pipeline.

4 Add a task for Microsoft Power Platform Import Solution.

Explanation:

Step 1: Create an Azure DevOps Project.

If you're using the segmented code component solution project, you can build the project inside an Azure DevOps Pipeline (using Microsoft Power Platform Build Tools) or GitHub Pipeline (using GitHub Actions for Microsoft Power Platform).

Step 2 Install the Microsoft Power Platform Build Tools.

After installation, all tasks included in the Microsoft Power Platform Build Tools will be available to add into any new or existing pipeline.





Note: Use Microsoft Power Platform Build Tools to automate common build and deployment tasks related to apps built on Microsoft Power Platform.

Microsoft Power Platform Build Tools tasks can be used along with any other available Azure DevOps tasks to compose your build and release pipelines. Pipelines that teams commonly put in place include Initiate, Export from Dev, Build, and

Release.

Microsoft Power Platform Build Tools are a collection of Power Platform–specific Azure DevOps build tasks that eliminate the need to manually download custom tooling and scripts to manage the application lifecycle of apps built on Microsoft

Power Platform. The tasks can be used individually to perform a task, such as importing a solution into a downstream environment, or used together in a pipeline to orchestrate a scenario such as "generate a build artifact", "deploy to test", or

"harvest maker changes."

Step 3: Create a Release pipeline.

Create a DevOps pipeline to export your completed unmanaged solution to a managed solution.

Step 4: Add a task for Microsoft Power Platform Import Solution

Solution tasks

This set of tasks can automate solution actions. The environment tasks outlined later in this section that create, copy, or restore an environment will overwrite the service connections with the newly created environments. This makes it

possible to perform solution tasks against environments that are created on demand.

Power Platform Import Solution

Imports a solution into a target environment.

Incorrect:

\*

Create an Export pipeline.

\*

Run the pipeline.

Reference: <https://learn.microsoft.com/en-us/power-platform/alm/new-project-alm> <https://learn.microsoft.com/en-us/power-platform/alm/devops-build-tools>

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## QUESTION 4

### HOTSPOT

You are conducting performance testing for a Microsoft Power Platform solution. The solution uses Power Automate cloud flows to query and synchronize data across 10 different tables based on various criteria. You make the following





observations:

1.  
Internet speed during testing is fast (500 Mbps).
2.  
There are 50 Dynamics real-time workflows in use.
3.  
There are 63 Dynamics asynchronous workflows in use.
4.  
There are 76 Power Automate cloud flows in use.

You identify the following performance issues:

1.  
Data changes are slow to save.
2.  
Background processes often take hours to complete.

You need to recommend steps to resolve the performance issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Performance issue	Recommendation
Data changes are slow to save.	<div style="border: 1px solid gray; padding: 5px;"><div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between;"><span></span><span>▼</span></div><div style="border: 1px solid gray; padding: 2px;"><p>Reduce usage of near real-time workflows.</p><p>Convert all Dynamics 365 workflows to Power Automate cloud flows.</p><p>Review and revise filters in cloud flow queries and conditional logic.</p></div></div>
Background processes often take hours to complete.	<div style="border: 1px solid gray; padding: 5px;"><div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between;"><span></span><span>▼</span></div><div style="border: 1px solid gray; padding: 2px;"><p>Reduce usage of near real-time workflows.</p><p>Convert all Dynamics 365 workflows to Power Automate cloud flows.</p><p>Review and revise filters in cloud flow queries and conditional logic.</p></div></div>

Correct Answer:



## Answer Area

Performance issue	Recommendation
Data changes are slow to save.	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #e0e0e0; padding: 2px;">▼</div> <div style="background-color: #d9ead3; padding: 2px;">Reduce usage of near real-time workflows.</div> <div style="padding: 2px;">Convert all Dynamics 365 workflows to Power Automate cloud flows.</div> <div style="padding: 2px;">Review and revise filters in cloud flow queries and conditional logic.</div> </div>
Background processes often take hours to complete.	<div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #e0e0e0; padding: 2px;">▼</div> <div style="padding: 2px;">Reduce usage of near real-time workflows.</div> <div style="background-color: #d9ead3; padding: 2px;">Convert all Dynamics 365 workflows to Power Automate cloud flows.</div> <div style="padding: 2px;">Review and revise filters in cloud flow queries and conditional logic.</div> </div>

Box 1: Reduce usage of near real-time workflows

A real-time workflow can be converted to asynchronous workflow and back to real-time.

Box 2: Convert all Dynamics 365 workflows to Power Automate cloud flows.

Workflows are limited to Microsoft Dynamics 365/CRM application only.

Power Automate can span across multiple web-based services or applications at the same time.

Dynamics 365 CRM Workflows can be converted to Power Automate flows.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/create-real-time-workflows>

<https://rajeevpanyala.com/2019/12/11/d365-switching-from-workflow-to-microsoft-power-automate-flow/>

### QUESTION 5

#### DRAG DROP

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:



### Answer Area

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Correct Answer:

### Answer Area

Technologies	Group of users	Technology
	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

1. Connected
2. Secure
3. Managed
4. Collaborative and productive



Box 2: Microsoft 365 Business Voice Workers must be able to communicate in near real-time with worker support agents. Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for traditional telephony providers and in-house phone systems that

can be difficult and costly to manage.

Reference: <https://docs.microsoft.com/en-us/microsoft-365/solutions/empower-people-to-work-remotely>

<https://docs.microsoft.com/en-us/microsoftteams/business-voice/whats-business-voice>

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