



# PL-100<sup>Q&As</sup>

Microsoft Power Platform App Maker

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**QUESTION 1****DRAG DROP**

You are designing a new model-driven app for salespeople at a company.

The company requires that all new line-of-business apps must use as much native functionality as possible to avoid having developers maintain code.

You need to determine how to implement the app's business logic.

Which method should you use? To answer, drag the appropriate methods to the correct requirements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Methods**

Business rules

Power Automate flows

Business process flows

**Answer Area****Requirement**

Validate the postal code format based on the state or province entered by a user.

Ensure that the app can communicate with other business applications by using existing connectors.

**Method**

Correct Answer:



## Methods

Business process flows

## Answer Area

### Requirement

Validate the postal code format based on the state or province entered by a user.

Ensure that the app can communicate with other business applications by using existing connectors.

### Method

Business rules

Power Automate flows

Box 1: Business rules

By combining conditions and actions, you can do any of the following with business rules:

Set column values

Clear column values

Set column requirement levels

Show or hide columns

Enable or disable columns

Validate data and show error messages

Create business recommendations based on business intelligence.

Box 2: Power Automate flows

Manage connections in Power Automate

Power Automate uses connections to make it easy for you to access your data while building flows. Power Automate includes commonly used connections, including SharePoint, SQL Server, Microsoft 365, OneDrive for Business, Salesforce,

Excel, Dropbox, Twitter, and more. Connections are shared with Power Apps, so when you create a connection in one service, the connection shows up in the other service.

Incorrect:



\* Not Business process flows You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference: <https://learn.microsoft.com/en-us/power-apps/maker/data-platform/data-platform-create-business-rule>  
<https://learn.microsoft.com/en-us/power-automate/business-process-flows-overview>

## QUESTION 2

### DRAG DROP

A call center manager monitors incoming phone calls. The manager analyzes the performance of phone reps by using a custom view. The view contains a custom field named Phone call Duration in Minutes.

The call center manager must present an Excel spreadsheet daily to upper management. The spreadsheet must contain the call center performance for further trending analysis and corrective actions.

You need to create the spreadsheet.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

#### Actions

Create a pivot table, and then use the Phone call Duration in Minutes field as a category area and the Rep field as a series

Create a pivot table, and then use the Phone Rep field as a category and the Phone call Duration in Minutes field as a series

Set the formula for phone call duration in minutes to Average and add a pie chart linked the pivot table

Export the custom view to an Excel dynamic spreadsheet

Export the custom view to an Excel dynamic pivot table

Save the spreadsheet and upload it back to the system

Export the custom view to an Excel template

#### Answer Area



Correct Answer:

**Actions**

Create a pivot table, and then use the Phone call Duration in Minutes field as a category area and the Rep field as a series

Export the custom view to an Excel dynamic spreadsheet

Export the custom view to an Excel template

**Answer Area**

Create a pivot table, and then use the Phone Rep field as a category and the Phone call Duration in Minutes field as a series

Set the formula for phone call duration in minutes to Average and add a pie chart linked the pivot table

Export the custom view to an Excel dynamic pivot table

Save the spreadsheet and upload it back to the system



Step 1: Export the custom view to an Excel dynamic pivot table You can export app data to an Office Excel PivotTable to see patterns and trends in data. An Excel PivotTable is a great way to summarize, analyze, explore, and present your app data. Step 2: Create a pivot table, and then use the Phone Rep field as a category and the Phone call Duration in Minutes as field as series Step 3: Set the formula for phone call duration in minutes to Average and add a pie chart linked to the pivot table

Step 4: Save the spreadsheet and upload it back to the system. Reference: <https://docs.microsoft.com/en-us/powerapps/user/export-excel-pivottable>

**QUESTION 3**

You have been tasked with creating apps for your company.

You want to make use of a Power Platform tool that will make sure that an email is sent to a manager whenever a specified event occurs.

You make use of Power Automate.

Does the action achieve your objective?

A. Yes, it does

B. No, it does not

Correct Answer: A



Power Automate is a service that helps you create automated workflows between your favorite apps and services to synchronize files, get notifications, collect data, and more.

Reference: <https://docs.microsoft.com/en-us/power-automate>

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#### QUESTION 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company is deploying Microsoft Power Platform components to streamline a job candidate screening process.

The human resources (HR) representatives of the company plan to attend school career fairs. The HR representatives must qualify and enter potential job candidates into a Power Apps app. The HR representatives must enter the following

information for each candidate:

Field name	Data type	Criteria for follow up
Name	Text	No
Degree	Text	Yes
First available hire date	Date	Yes
Initial impression	Integer 0-10	Yes
Resume	Picture	No
Not currently viable	Boolean	Yes
Follow up	Boolean	NA

If a candidate is currently unqualified for a job position but would eventually qualify based on follow-up criteria, the follow-up checkbox must be selected or cleared in the system immediately.

The company plans to create a similar Power Apps app that will contain the same business use case, but for internal employees and promotions.

You need to create a Power Apps app solution to automatically mark the candidate for follow up.

Proposed solution: Use a Common Data Service workflow with a PowerQuery on the data entity.

Does the solution meet the goal?

A. Yes

B. No



Correct Answer: A

Process (Workflow) table/entity reference is a set of logical rules that define the steps necessary to automate a specific business process, task, or set of actions to be performed.

Common Data Service workflow support: Filter triggers based on which attributes change - You can control which field changes trigger your automated flows. For example, trigger your flow only when the status field changes while ignoring all other fields that may change.

Reference: <https://docs.microsoft.com/en-us/business-applications-release-notes/april19/microsoft-flow/automated-parity-classic-common-data-service-workflows>

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## QUESTION 5

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company has locations in multiple countries and regions across four continents.

The company stores the total amount of each order in the local currency of the country/region where the customer is located. The company stores the applicable exchange rates in a custom US dollars (USD) exchange rate table.

You need to create a visualization that displays the total amount of orders by country/region in USD.

Proposed solution: Create a custom calculated field of type currency on the order table that converts the order total to USD and displays the total amounts by region in a Power BI chart.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Use a calculated field.

Need to calculate the exchange rate in USD.

Calculated columns are calculated in real-time when they are retrieved.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/calculated-rollup-attributes>

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