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QUESTION 1

Which of the following purchasing processes should a project team use to ensure that the work will be done per company specifications, while selecting the overall cheapest provider?

A. RFI

B. RFP

C. RFC

D. RFQ

Correct Answer: B

QUESTION 2

An organization\\\'s quality control team has informed the project manager that a project deliverable is not within specifications. Which of the following tools would be the MOST useful to determine the most common issues?

A. Key Performance Indicators

B. Scatter Diagram

C. Pareto Chart

D. SWOT Analysis

Correct Answer: C

QUESTION 3

During the course of a project, key stakeholders have requested new requirements after the business requirements document has already been signed off. Which of the following should have been performed earlier in the project in order to deal with this situation?

A. Ensure that stakeholders understand that once requirements are approved the scope cannot be changed.

B. Develop a clear communications flow between the project and business stakeholders.

C. Perform multiple rounds of requirements solicitation before permanently locking down the scope.

D. Agree on a process to deal with project change requests.

Correct Answer: D

QUESTION 4

Which of the following conflict resolution techniques focuses on a positive relationship and deemphasizes the area of

conflict?

A. Avoiding

B. Smoothing

C. Compromising

D. Forcing

Correct Answer: B

QUESTION 5

Which of the following BEST describes a functional organization?

A. An organization where each employee reports to a Project Manager, who reports to the next level of management. There are no Department Heads.

B. An organization where each employee reports to a Department Head and a Project Manager, splitting their time between department work requirements and projects.

C. An organization where each employee reports to a Department Head, who reports to the next level of management. Departments are managed independently, and Project Managers are staff who report to the Department Heads.

D. An organization where each employee reports to a Department Head, who reports to the next level of management. Departments manage projects independently.

Correct Answer: D