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**QUESTION 1**

A project manager has just finished overseeing the implementation of a new, self-service benefits enrollment system. Many employees, however, are calling the human resources team for assistance instead of using the self-service system. Which of the following should the project manager have done as part of the execution plan?

- A. Establish a minimally viable product.
- B. Prepare new knowledge base documentation.
- C. Update the project baseline and schedule.
- D. Periodically review vendor performance.

Correct Answer: B

When implementing a new system, it's crucial to provide users with resources to understand how to use it. A knowledge base or user documentation would have been helpful in this situation, as it could guide employees on how to use the new self-service benefits enrollment system, reducing the need for them to call the human resources team for assistance.

QUESTION 2

A milestone task on the critical path has been completed.

Which of the following should the project manager notify?

- A. Owner of predecessor task
- B. Project team
- C. Project sponsor
- D. Project steering committee

Correct Answer: C

QUESTION 3

During a staff meeting, a project manager voices a concern about the client billing rate for a particular engineer. Which of the following documents would the project manager need in order to find this information?

- A. SLA
- B. TOR
- C. SOW
- D. NDA



Correct Answer: C

QUESTION 4

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

Correct Answer: D

QUESTION 5

During a brainstorming meeting, a project manager identifies multiple techniques that will help the project team ensure confidence and alignment with the project scope and goals. Which of the following plans is the project manager creating?

- A. Procurement
- B. Communication
- C. Quality assurance
- D. Risk

Correct Answer: C

Quality assurance is the process of ensuring that the project's deliverables and outcomes meet the defined standards and requirements. It involves activities that focus on preventing defects and errors, as well as verifying and validating the project's processes and deliverables. By identifying multiple techniques to ensure confidence and alignment with the project scope and goals, the project manager is establishing a plan to monitor and control the quality of the project throughout its lifecycle.

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