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**QUESTION 1**

Which of the following is the BEST source for identifying the defect tolerance of a project?

- A. SOW
- B. SWOT
- C. KPP
- D. SLA

Correct Answer: D

QUESTION 2

In which of the following categories does a business process change fit?

- A. Project change
- B. Organizational change
- C. General change
- D. Departmental change

Correct Answer: B

“Business process changes typically occur within the organization. An example of a business process change is automating a process that previously was performed on paper. If your project has anything to do with this process or is impacted by the process, changes will be coming your way” Excerpt From: Kim Heldman. “CompTIA Project+ Study Guide.” iBooks.

QUESTION 3

Which of the following activities are associated with the closing phase of a project? (Choose two.)

- A. Risk mitigation
- B. Archiving of project documents
- C. Tracking of expenditures
- D. Lessons learned
- E. Quality assurance

Correct Answer: BD



Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 338,

QUESTION 4

A fire alarm goes off in the building where the project team works. Employees are instructed to leave the premises immediately using the stairs; they are not to use elevators, and they must gather in one place outside the building for further instructions. This is known as a:

- A. business change response
- B. change management response
- C. business continuity response
- D. risk management response

Correct Answer: D

QUESTION 5

When developing a project schedule, which of the following tools would be MOST beneficial?

- A. Gantt chart
- B. Network diagram
- C. Fishbone chart
- D. Chain diagram

Correct Answer: A

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