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**QUESTION 1**

Terri is the program manager for her organization and she's working with Alice, a project manager in her program. Alice calls Terri and insists that she add a change to program scope. Terri agrees that the change should be entertained. What must Alice do to move forward with her change request?

- A. Add the change to the program scope herself, as she is a project manager
- B. Add the change request to the scope and complete integrated change control
- C. Document the change request in a change request form.
- D. Create a change request charter justifying the change request

Correct Answer: C

QUESTION 2

You are the program manager for the GHT Program for your company. This program has a budget at completion of \$789,000 and is currently 40 percent complete, though it was scheduled to be 50 percent at this time. Your program has spent \$325,000 of the budget to date. Based on this information, how many pennies is your program losing per dollar spent on the work?

- A. 11
- B. 20
- C. 3
- D. 1

Correct Answer: C

QUESTION 3

The program manager plans to address a negative cost variance generating a red flag in the program management status report. What should the program manager do?

- A. Contact the project sponsors to present the details, impacts, and possible corrective actions regarding the negative cost variance.
- B. Gather all the details, analyze impacts, determine corrective actions and present the findings to the governance board for direction.
- C. Work with program sponsor to compile impact analysis data to obtain additional funding for the program.
- D. Ask the program team to compile all details, analyze impacts, determine corrective actions and present to the governance board for direction.

Correct Answer: B

**QUESTION 4**

An infrastructure program has 20 projects. The first half of these projects incurred multiple change orders and failed to be completed on time. The program manager meets with the project managers to discuss lessons learned and to understand the challenges. During the meeting, the project managers complain that key risks and a lack of resources resulted in missing deadlines.

What should the program manager do to ensure that the remaining 10 component projects stay on track?

- A. Rebaseline the remaining component projects.
- B. Develop a change management strategy.
- C. Update the program management plan.
- D. Schedule weekly meetings with the project managers.

Correct Answer: C

QUESTION 5

You are a program manager of a program. You are required to compile performance data of your program. These data will be sent to relevant stakeholders. You are reviewing the status reports of all projects including the costs, schedule, scope, risks, and other performance data.

In which of the following processes are you working on?

- A. Plan Communication
- B. Distribute Information
- C. Report Program Performance
- D. Monitor and Control Program Performance

Correct Answer: C

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