



# PEGAPCSSA86V1<sup>Q&As</sup>

Pega Certified Senior System Architect (PCSSA) 86V1

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### QUESTION 1

Teams X and Y work on different enhancements in the same ruleset. The release date for each enhancement is uncertain.

Which two options, when performed together, allow each team to keep its work separate? (Choose Two)

- A. Create a new ruleset version for one of the teams.
- B. Create a branch ruleset for each team.
- C. Apply privileges to the rules each team configures.
- D. Create access groups for each of the teams.

Correct Answer: AB

### QUESTION 2

#### HOTSPOT

The current version of an application lists ABC:02-02 as an application ruleset. The ruleset versions listed in the Answer Area are also present on the system.

In the Answer Area, identify the ruleset versions that the skim operation considers when you perform a major version ruleset skim on ruleset ABC.

Hot Area:

<u>Ruleset Version</u>	<u>Will the ruleset version be skimmed?</u>
01-01-01	<input type="checkbox"/> Yes <input type="checkbox"/> No
02-01-01	<input type="checkbox"/> Yes <input type="checkbox"/> No
02-02-01	<input type="checkbox"/> Yes <input type="checkbox"/> No
02-01-05	<input type="checkbox"/> Yes <input type="checkbox"/> No

Correct Answer:

**Ruleset Version****Will the ruleset version be skimmed?**

01-01-01

 Yes  
 No

02-01-01

 Yes  
 No

02-02-01

 Yes  
 No

02-01-05

 Yes  
 No

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**QUESTION 3**

If a customer reports an issue with their order, an Investigation case is created. All investigation cases are higher priority than other case types.

What configuration supports this requirement?

- A. Create a service-level agreement (SLA) rule and ensure that the assignment is ready immediately.
- B. Create a service-level agreement (SLA) rule and increase the initial urgency.
- C. Increase the initial urgency on the case type settings.
- D. Configure an optional action to enable manual changes to case urgency.

Correct Answer: A

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**QUESTION 4**

A hospital uses a case type to manage the treatment of patients visiting the Emergency Room (ER). Cases are created when the patient checks in at the registration desk, and are resolved when the patient is released from the hospital. Stakeholders identify the following security requirements for the case type.

Patients access cases on a read-only basis.

Patients can only access their own cases.

Doctors and nurses can modify cases throughout the case life cycle.



Only doctors are allowed to write prescriptions.

What two steps, when performed together, allow you to ensure that patients can read, but not edit, cases? (Choose Two)

- A. Configure an Access of Role to Object rule with the open case action set to 5.
- B. Configure an Access Role to Object rule with the open case action set to 1.
- C. Configure an access control policy condition to test whether the user is a patient.
- D. Create an access group unique to patients.

Correct Answer: AC

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#### QUESTION 5

A company with multiple applications spanning different business units wants to send a standard confirmation email to customers whenever a case is created.

Which is the appropriate layer of the Enterprise Class Structure (ECS) for the email correspondence?

- A. Unit
- B. Organization
- C. Implementation
- D. Division

Correct Answer: D

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