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Pega Certified Senior System Architect (PCSSA) 86V1

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QUESTION 1

DRAG DROP

Place the steps in the order in which a service processes a request.

Select and Place:

Service Steps Order
Request processing
Map inbound data
Inbound request received
Map outbound data
System returns a response

Service Steps Order	
1	
2	
3	
4	
5	

Correct Answer:

Service Steps Order

Service Steps Order	
1	Request processing
2	Map inbound data
3	Inbound request received
4	Map outbound data
5	System returns a response

QUESTION 2

While running an application, a user notes that a system exception occurred. Which log do you review to identify the issue?

A. Pega

B. Alert

C. AlertSecunty

D. BIX

Correct Answer: B

QUESTION 3

If a customer reports an issue with their order, an Investigation case is created. All investigation cases are higher priority than other case types.

What configuration supports this requirement?

A. Create a service-level agreement (SLA) rule and ensure that the assignment is ready immediately.

B. Create a service-level agreement (SLA) rule and increase the initial urgency.

C. Increase the initial urgency on the case type settings.

D. Configure an optional action to enable manual changes to case urgency.

Correct Answer: A

QUESTION 4

Which two statements are true about database tables in Pega Platform? (Choose Two)

A. The PegaRULES database contains rules while PegaDATA contains work instances.

B. The Database Table rule allows configuration of a connection to a specific table.

C. The History record table contains a record of when each user logged in to the system.

D. The report definition rule should only be used against one table for performance reasons.

Correct Answer: BC

QUESTION 5

You are asked to create a custom status named Open-Review. This status is to be applied to assignments in one application.

How do you satisfy the request?

A. Create a Field Value record named Open-Review for .pyStatusWork with the Apply To class set to the class group.

B. Add the Open-Review status to the Application record for the application.

C. Circumstance the existing Open Field Value record on the application name and update the status value to Open-Review.

D. Create a Field Value record named Open-Review for .pyStatusWork and configure an Access When record to apply the status to the correct application.

Correct Answer: D

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