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**QUESTION 1**

An order fulfillment process includes a request for quotes from multiple shippers. You want the system to automatically call a quote request subprocess for each vendor. How would you configure your process?

- A. Add a Subprocess shape for the request subprocess and specify the Spinoff option.
- B. Add a Split For Each shape and run the request subprocess for each vendor on a page list.
- C. Add a Split Join shape and run the request subprocess for each vendor on a page list.
- D. Add a Split For Each step to the case lifecycle and run the subprocess for each vendor on a page list.

Correct Answer: B

QUESTION 2

Which scenario might benefit from using a temporary case?

- A. Banking customers can access a bank's online portal to apply to open a checking or savings account.
- B. Airline customers can view their travel itinerary or submit a request to modify their itinerary, subject to fees.
- C. Insurance customers can call a call center to file a new claim, or make changes to a current coverage policy.
- D. Retail customers can process a return for one or more items in their order or they can process an exchange.

Correct Answer: B

QUESTION 3

Identify the three valid statements about managing data for offline use (Choose Three).

- A. Rules called by scripts as part of an action set on a user interface control require a whitelist entry.
- B. Large data pages that change infrequently are added to the blacklist to exclude the pages from synchronization.
- C. Backward chaining does not run on mobile devices. Use forward chaining or data transform rules instead.
- D. A whitelist is a set of rules that require synchronization between a mobile app and the server.
- E. Delta Sync improves performance by exchanging data in small amounts between a mobile device and the server.

Correct Answer: ADE

**QUESTION 4**

Management reports that have an unacceptably large number of cases are incorrectly identified as duplicate cases. Which two approaches could you use to modify the duplicate case search process so that it produces fewer invalid duplicates? (Choose Two)

- A. Add a Persist Case step after the Duplicate Search step.
- B. Adjust the condition weights.
- C. Adjust the threshold value.
- D. Do not use a must match condition.

Correct Answer: BC

QUESTION 5

A class group is used to.

- A. identify a layer of the Enterprise Class Structure
- B. combine related properties by usage
- C. assign work to a specific group of users
- D. store data from different child classes in a single table

Correct Answer: D

Reference: <https://collaborate.pega.com/QUESTION/what-class-groupdoesnt-belongs- classgroup-andbelongs- classgroup>

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