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QUESTION 1

You are configuring duplicate case search logic in a case type. How do you ensure that resolved cases are not evaluated as potential duplicates?

- A. Add a must match condition where the work status of the current case does not contain "Resolved"
- B. Add a weighted condition where the work status of potential duplicates does not contain "Resolved"
- C. Add a weighted condition that evaluates the work status of current and existing cases where work status equals "Resolved" and has a weight of "0"
- D. Add a must match condition where the work status of potential duplicates does not contain "Resolved".

Correct Answer: B

QUESTION 2

What two pieces of information comprise a data element? (Choose Two)

- A. The name of the referencing user view
- B. The name of the data element
- C. The name of the clipboard page
- D. The value of the data element

Correct Answer: BD

QUESTION 3

A requirement states When a customer applies for a credit card, a credit check must be completed in order for the credit card to be approved.

Select the case type relationship that satisfies the requirement.

- A. Make both loan request and credit check top cases.
- B. Make credit check a spin-off case of credit card request.
- C. Make credit check a child case of credit card request.
- D. Make credit card request a child case of credit check.

Correct Answer: D

QUESTION 4



You are implementing a UI form collecting job applicant information. Users must provide values to certain fields before submitting the form. Which configuration adds asterisks to indicate the mandatory fields on the form?

- A. Use a Validate rule to verify the mandatory fields have a value
- B. Configure the mandatory fields as Required in the section rule
- C. Use multiple Validate rules for each mandatory field
- D. Use an Edit Validate rule to verify if each of the mandatory properties has a value

Correct Answer: B

QUESTION 5

You configure an application to allow users to download a mobile app. When users select one of the three supported platforms (Android, iOS, or Windows Mobile), the application opens a new window pointing to the appropriate app store. How do you configure this behavior?

- A. Add a button for each platform and configure an action set for each button. In each action set, specify a click event and add an action that opens the vendor's URL in a window.
- B. Add one button and configure three action sets. In each action set, specify a click event and add an action that opens the vendor's URL in a window.
- C. Add one button and configure one action set. In the action set, specify a click event with three actions to open each vendor URL in a window. Apply a when rule to each action to determine the correct URL.
- D. Add three check boxes and one button. For each check box, configure an action set with a click event to set the value of the URL. For the button, configure an action set with a click event to open the URL in a window.

Correct Answer: A

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