



# PEGAPCSA87V1<sup>Q&As</sup>

Pega Certified System Architect (PCSA) 87V1

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### QUESTION 1

What is the relationship between pyWorkPage and case data?

- A. pyWorkPage contains only the data entered by users while creating and processing a case.
- B. pyWorkPage contains all the data pages accessed while creating and processing a case.
- C. pyWorkPage contains only the data generated by the system while creating and processing a case.
- D. pyWorkPage contains all the case data generated while creating and processing a case.

Correct Answer: D

### QUESTION 2

DRAG DROP

Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.

Select and Place:

<u>Process Step Description</u>	<u>Answer Area</u>	
A user enters information for an IT request.	<u>Process Step Description</u>	<u>Process Step</u>
The system evaluates the request type to determine the next step.	<input type="text"/>	Automation
A manager determines whether an expense report proceeds or is rejected.	<input type="text"/>	Decision
The system notifies the user of the case status by email.	<input type="text"/>	Approval
	<input type="text"/>	Collect Information

Correct Answer:



<u>Process Step Description</u>	<u>Answer Area</u>	
	<u>Process Step Description</u>	<u>Process Step</u>
	The system notifies the user of the case status by email.	Automation
	The system evaluates the request type to determine the next step.	Decision
	A manager determines whether an expense report proceeds or is rejected.	Approval
	A user enters information for an IT request.	Collect Information

### QUESTION 3

Which two use cases are supported by configuring a mobile channel in App Studio? (Choose Two)

- A. Grant access to the application for a specific user.
- B. Set the width of an application icon to 180x180 pixels.
- C. Configure a left swipe behavior to open a message.
- D. Lock the application after 20 minutes of inactivity.

Correct Answer: AD

### QUESTION 4

Which two requirements demonstrate the need to configure correspondence? (Choose Two)

- A. Fax a new insurance claim to the auto repair shop.
- B. Text the customer with status changes in an insurance claim.
- C. Assign a new insurance claim to a case worker to process.
- D. Phone a customer for additional information about the case.

Correct Answer: AB

### QUESTION 5

Consider the following scenario: - During the Interview process for a Job Application case, an administrative assistant selects the date and location of the interview.

Next, an email confirmation is sent to the candidate.



During the interview, the hiring manager captures notes from the discussion.

Finally, the candidate is assigned a technical exercise and the results are added to the case.

Select two step names that follow the guidelines for identifying and naming the steps in the process. (Choose Two)

- A. Notify Candidate
- B. Ask Questions
- C. Schedule Interview
- D. Technical Exercise

Correct Answer: AB

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