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**QUESTION 1**

An organization requests the following behavior for a case type that allows customers to place orders for fulfillment. When the customer logs in:

Correct Answer:

<u>Information</u>	<u>Answer Area</u>	<u>Clipboard Location</u>
	<u>Information</u>	
	Customer information	User pages
	Current order	System pages
	Previous orders	Data pages

QUESTION 2

Employees submit time-off requests that must be approved by their manager. If the requested time off is extended beyond three weeks, the manager, director, and a member of human resources (HR) must approve the request.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Create a decision table and evaluate all rows.
- B. Use a cascading approval with an authority matrix.
- C. Use a cascading approval with a reporting structure.
- D. Configure custom approvals in the reporting structure.

Correct Answer: AD

QUESTION 3

A hotel booking application allows customers to change rooms after making a reservation. Each room's status in each hotel is stored on a data page sourced from an external database table. Which two configuration options, when applied in combination, do you use to update the database table when a customer changes rooms? (Choose Two)

- A. A savable data page that contains the room information
- B. A when rule to trigger the database update
- C. A data transform to copy updates to the data page



D. An editable data page that contains the room information

Correct Answer: CD

QUESTION 4

In the Answer area, identify the type of data measured in each report.

Hot Area:

Answer Area

<u>Report</u>	<u>Type of Data</u>	
	Business Data	Process Data
Deliveries per month versus damaged goods	<input type="radio"/>	<input type="radio"/>
Customer support cases handled per month	<input type="radio"/>	<input type="radio"/>
Profit margin by types of goods sold monthly	<input type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input type="radio"/>

Correct Answer:

**Answer Area**

<u>Report</u>	<u>Type of Data</u>	
	Business Data	Process Data
Deliveries per month versus damaged goods	<input checked="" type="radio"/>	<input type="radio"/>
Customer support cases handled per month	<input type="radio"/>	<input checked="" type="radio"/>
Profit margin by types of goods sold monthly	<input checked="" type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input checked="" type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input checked="" type="radio"/>

QUESTION 5

A requirement states: The date of birth submitted for first grade students must be at least five years before September 1 of the current year. Which three validation methods, when applied in combination, satisfy the requirement? (Choose Three)

- A. When rule
- B. Calendar control
- C. Date data type
- D. Validation rule
- E. Edit validate rule

Correct Answer: BCE

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