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QUESTION 1

How do you route an assignment so that any available member of the department can perform the task?

A. Route the assignment to the admin user ID.

B. Route the assignment to a work queue.

C. Route the assignment separately to all members.

D. Route the assignment to a work list.

Correct Answer: B

Reference: http://pegasystems2.http.internapcdn.net/pegasystems2/student_guides/c1225-student-guide.pdf (98)

QUESTION 2

A requirement states: Loan applicants must enter their annual salary. If the salary is above the qualifying threshold, the application is automatically approved. If the salary is below threshold, the applicant must identify a cosigner. Select two configuration options that follow best practices to meet the requirement. (Choose two.)

A. Design a user view with an annual salary field. Create an optional action to collect information about the cosigner and assign the action to the appropriate stage.

B. Create an assignment step for a loan officer to review the applicant\\'s annual salary and determine if a cosigner is necessary.

C. Design a user view with an annual salary field and a section for cosigner information. Use a Visible When condition to display the cosigner section when the salary is below the threshold.

D. Use a collect information step with an annual salary field. Use a decision shape to determine whether to advance to a step to enter cosigner information or complete the process.

Correct Answer: CD

QUESTION 3

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week.

On the entry form, employees see a summary of the total hours entered.

After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee.

To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

A. Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.

B. Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.

C. Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.

D. Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time properties.

Correct Answer: B

QUESTION 4

A customer calls to apply for a new bank account. The customer service representative (CSR) needs to perform an assignment named Select Account Type. During the discussion, the customer can request written information regarding different account types.

Select the case lifecycle design that satisfies this requirement.

A. Add a user view for requesting information to the Select Account Type assignment.

B. Add an optional action to the stage that contains the Select Account Type assignment.

C. Add a case-wide optional action.

D. Add a router to the Select Account Type assignment.

Correct Answer: B

QUESTION 5

A customer views a product available in multiple color options. The customer must select only one color for each product.

Which UI control allows a developer to present the user with all color choices at once, without prompting or clicking, while ensuring that the user can only select one of the color options?

A. Radio buttons

B. Text input

C. Drop-down

D. Check box

Correct Answer: C

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