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**QUESTION 1**

A shipping case needs to wait a specific time period before progressing in its flow. The developer is considering using a wait shape or an assignment with an SLA to perform this function.

Identify the two requirements for which a wait shape is the simpler approach. (Choose Two)

- A. Adjust the case urgency when the assignment is created-
- B. Manually step past the waiting point prior to the designated time.
- C. Present a custom UI form to the user while waiting to expire.
- D. Automatically bypass locking when the assignment is created.

Correct Answer: BD

QUESTION 2

How do you begin your research to diagnose the cause of the reported performance issue?

- A. Look at the performance profile and DB Trace out put from each node.
- B. Observe the cluster and node status on the Enterprise Health Console.
- C. Review guardrail warnings in the development environment to determine if any rules with warnings moved to production.
- D. Download the alert log file from each node and analyze the contents in the Pega Log Analyzer.

Correct Answer: B

Explanation: Six weeks after you deliver your application to production, your users report that the application slows down in the afternoon. The application is almost completely unresponsive for some users shortly after

3:00 P.M. Other users do not experience this problem until later in the day.

You do not have access to the Production environment, but you do have access to AES. The production environment has three nodes and a load balancer. You need to resolve this issue because a new division of the organization will start

using the application next month.

QUESTION 3

In the Answer Area, determine where data is stored for each design option.



Answer Area	
<u>Design option</u>	<u>Where stored?</u>
Data reference + Savable Data Page	Data stored inside the BLOB ▼
Field Group List + Declare Index	Data stored outside the BLOB ▼
CustomerData schema	Data stored outside the BLOB ▼

Correct Answer: Check the answer in explanation.

Letter Description automatically generated

QUESTION 4

XVZ Corporation would like: a report that shows the number of employees who have been with the company more than 20 years, between 15 and 20 years, between 10 and 15 years, between 5 and 10 years, and less than 5 years. How do you implement this report using Pega?

- A. Use a SQL Function.
- B. Use a ListView with a custom getContent Activity.
- C. Use a correlated subreport.
- D. Use a Connect-SQL rule.

Correct Answer: C

QUESTION 5

Users in a cloud-based production application report a chronic performance issue that occurs every day between 2:00 P.M. and 4:00 P.M. All attempts to reproduce the problem in the Development, QA, and Staging environments have failed. Which two techniques help you troubleshoot the problem? (Choose Two)

- A. Review Performance Alerts and Exceptions in PDC
- B. Review a Production Tracer Log using SMA
- C. Review Alerts and Exceptions using PLA.
- D. Review Performance Alerts and Exceptions in AES.

Correct Answer: AC

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