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QUESTION 1

U+ Bank uses a scorecard rule in a decision strategy to compute the mortgage limit for a customer. U+ Bank updated their scorecard to include a new property in the calculation: customer income.

What changes do you need to make in the decision strategy for the updated scorecard to take effect?

A. Remap the scorecard property in the decision strategy for the change to take effect.

B. Add a new Group By component for the mortgage limit calculation.

C. The score calculation is independent of the strategy and no change is required.

D. A new proposition filter needs to be configured in the strategy to filter on customer income.

Correct Answer: D

QUESTION 2

U+ Bank, a retail bank, uses the always-on outbound approach to send outbound messages on different channels such as email, SMS, and push notifications. There are a variety of action flow patterns in use to meet various business and

channel integrations requirements.

Due to technical reasons, the bank wants to temporarily suspend sending outbound messages and instead write the selected customers and action details to a database table for later offline processing.

What is the most efficient way to meet this requirement?

A. Add a new Send shape in all the action flows.

B. Set up a secondary schedule.

C. Bypass action flow processing.

D. Update the Send shape with Finalization.

Correct Answer: D

QUESTION 3

What is the name of the property that is automatically recomputed for each decision component?

A. Rank

B. Priority

C. Order

D. Propensity

Correct Answer: A

QUESTION 4

As a decisioning consultant, you advise the board on the business issues for which they must use the Next-Best-Action strategy.

Which three business issues do you recommend? (Choose Three)

A. Collections

B. Service

C. Retention

D. Resource Planning

E. Accounting

Correct Answer: ACE

QUESTION 5

U+ Bank wants to offer credit cards only to low-risk customers. The customers are divided into various risk segments from Good to Very Poor. The risk segmentation rules that the business provides use the Average Balance and the customer Credit Score.

As a decisioning consultant, you decide to use a decision table and a decision strategy to accomplish this requirement in Pega Customer Decision HubTM.

	Credit Score	Credit Score	Average Balance	Result
	>=	<	>=	
If	400	600	30000	Good
else if	200	400	20000	Fair
else if	100	200	10000	Poor
else if	50	100	1000	Very Poor
Otherwise				Very Poor

Which property allows you to use the risk segment computed by the decision table in the decision strategy?

A. pxOutcome

B. pxResu/t

C. pxSegment

D. pxRiskSegment

Correct Answer: A

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