



# PEGAPCDC80V1<sup>Q&As</sup>

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#### QUESTION 1

When a customer is offered a proposition he has already accepted, this is because\_\_\_\_\_.

- A. the propositions are filtered based on eligibility
- B. there is no filter for previously accepted offers in the strategy
- C. the customer intent was captured incorrectly
- D. the strategy uses interaction history to exclude previously accepted files

Correct Answer: A

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#### QUESTION 2

The number of results returned by an Interaction History component can be narrowed down based on \_\_\_\_\_.

- A. the customer lifetime value
- B. the age of the customer
- C. a time period
- D. the total count of propositions in a given channel

Correct Answer: C

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#### QUESTION 3

An adaptive model captures outcomes of \_\_\_\_\_.

- A. only negative customer responses
- B. similar propositions
- C. a subset of customer responses
- D. only positive customer responses

Correct Answer: C

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#### QUESTION 4

A legal firm wants to use text analytics for easier and faster access to information to help with compliance related issues. The legal firm needs a taxonomy on legal concepts. What is a taxonomy?

- A. A sentiment analysis model



- B. The output of an expert survey
- C. A list of valid categories
- D. A list of business rules

Correct Answer: C

Reference: <https://community.pega.com/knowledgebase/articles/create-taxonomies-more-efficiently>

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#### QUESTION 5

To run a delta report in the Visual Business Director, a minimum of two \_\_\_\_\_ are required.

- A. data sources
- B. input definitions
- C. propositions
- D. strategies

Correct Answer: A

Delta Mode shows the difference between Source Data and Reference Data.

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