

PEGAPCBA84V1^{Q&As}

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QUESTION 1

A pre-approval mortgage case type collects applicant information and real estate property details. Which field type stores and displays an applicant\\'s mortgage loan amount correctly?

- A. Decimal
- B. Picklist
- C. Currency
- D. Integer

Correct Answer: C

QUESTION 2

DRAG DROP

Select each application design requirement on the left and drag it to the appropriate design approach on the right.

Select and Place:

Application Design Requirement	Answer Area	
Present the user with fields relevant to the current task.	Application Design Requirement	Design Approach
Guide the user to perform the expected task.		Assignment instruction
Record the justification for an action taken on a case.		Assignment notification
Inform the user of a pending assignment.		Audit note

Correct Answer:

Application Design Requirement	Answer Area	
	Application Design Requirement	Design Approach
	Guide the user to perform the expected task.	Assignment instruction
	Present the user with fields relevant to the current task.	Intent-driven UI
	Inform the user of a pending assignment.	Assignment notification
	Record the justification for an action taken on a case.	Audit note

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QUESTION 3

A government application provides field placeholder values to help users enter the correct data. The Design Lead has asked you to increase the font size on all field placeholder value components to help visually impaired users.

Which configuration applies the font styling requirement on the field placeholder values in the application?

- A. Update the existing Default theme text entry.
- B. Upload a new application theme.
- C. Run a case type that uses the component and change the font on the view.
- D. Add a new theme text entry to the application theme.

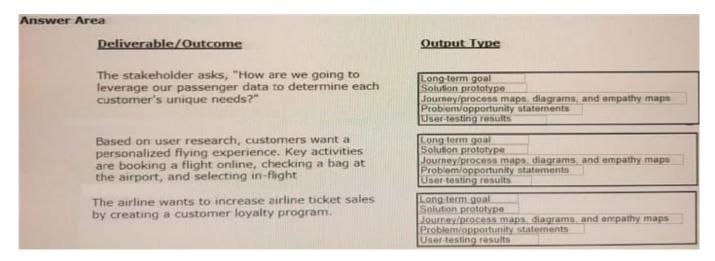
Correct Answer: B

QUESTION 4

HOTSPOT

In the first design sprint, during the initial workshop with an airline, you obtain several deliverables and outcomes. In the Answer area, identify the output type for each deliverable or outcome.

Hot Area:



Correct Answer:



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Answer Area	
<u>Deliverable/Outcome</u>	Output Type
The stakeholder asks, "How are we going to leverage our passenger data to determine each customer's unique needs?"	Long-term goal Solution prototype Journey/process maps, diagrams, and empathy maps Problem/opportunity statements User-testing results
Based on user research, customers want a personalized flying experience. Key activities are booking a flight online, checking a bag at the airport, and selecting in-flight	Long-term goal Solution prototype Journey/process maps, diagrams, and empathy maps Problem/opportunity statements User-testing results
The airline wants to increase airline ticket sales by creating a customer loyalty program.	Long-term goal Solution prototype Journey/process maps, diagrams, and empathy maps Problem/opportunity statements User-testing results

QUESTION 5

A car rental company provides luxury cars in certain geographical locations. According to policy, the rental request for a luxury car must be processed by an agent who is trained to rent luxury cars. Which routing approach do you use?

- A. Route to a work group based on the location.
- B. Route the request to a manager who assigns the agent.
- C. Route requests to a skilled work group.
- D. Route to a skilled member of a work group.

Correct Answer: C

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Questions