PEGAPCBA84V1 Q&As

Pega Certified Business Architect (PCBA) 84V1

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QUESTION 1

Consider the following user story:

As a customer, I want to be able to cancel an open service request at any time.

Select the configuration option that satisfies the user story.

A. Configure the Cancel button on the user views to resolve the case.

B. Add an alternate stage to the case life cycle.

C. Add a case wide action to the case workflow.

D. Add a stage-only action to each stage in the case workflow.

Correct Answer: C

QUESTION 2

Select the use case that requires an integration by using robotic process automation (RPA).

A. An online ordering application submits credit card information to a payment processor through a web service.

B. An order management application updates a customer profile in a legacy system that lacks an exposed API.

C. A drug trial management application submits trial data to a protected system through a secure connection.

D. A service management application lists paint options sourced from a Pega Platform data object.

Correct Answer: A

QUESTION 3

A customer refund case type requires an auditor to receive an email if the refund is greater than twice the price of the item. Which participant role do you select to configure this requirement?

A. Customer

B. Work queue

C. Interested individual

D. Owner

Correct Answer: B

QUESTION 4

A government application provides field placeholder values to help users enter the correct data. The Design Lead has asked you to increase the font size on all field placeholder value components to help visually impaired users.

Which configuration applies the font styling requirement on the field placeholder values in the application?

A. Update the existing Default theme text entry.

B. Upload a new application theme.

C. Run a case type that uses the component and change the font on the view.

D. Add a new theme text entry to the application theme.

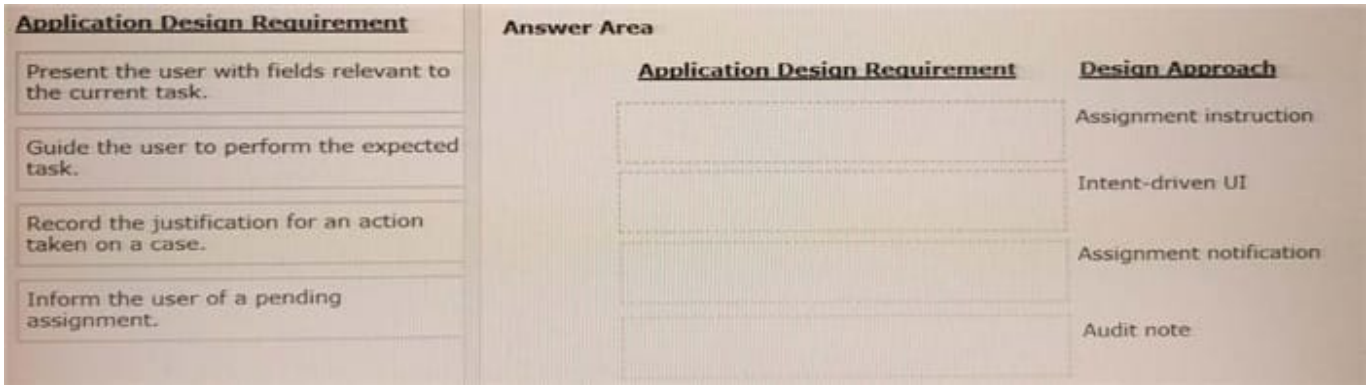
Correct Answer: B

QUESTION 5

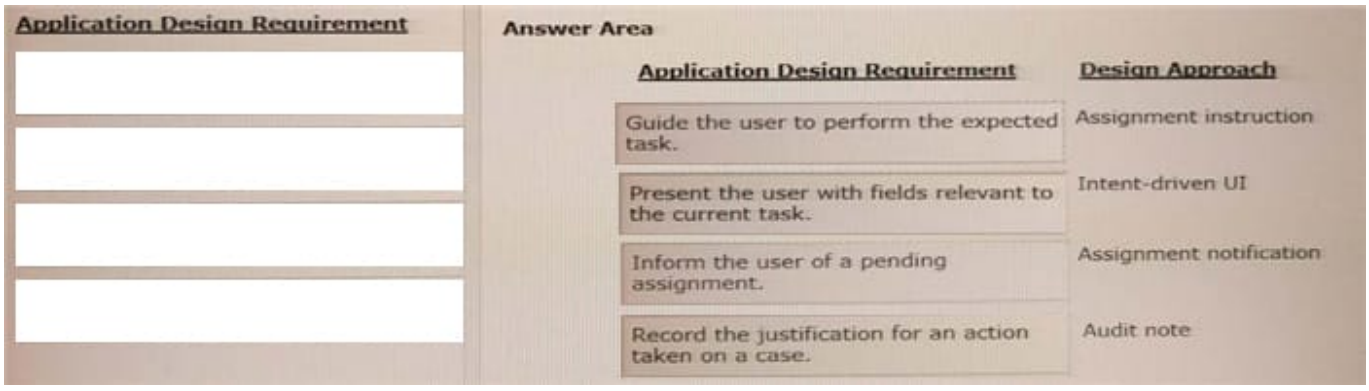
DRAG DROP

Select each application design requirement on the left and drag it to the appropriate design approach on the right.

Select and Place:



Correct Answer:



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