



# PEGAPCBA84V1<sup>Q&As</sup>

Pega Certified Business Architect (PCBA) 84V1

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**QUESTION 1**

You need to send an email to customers who are approved for a mortgage. The system automatically sends a preliminary approval to customers by email. How do you configure the case to achieve this behavior?

- A. Enable email notifications on the case type.
- B. Enable email notifications on the case type, and then add a Send Email step to the case life cycle after the Approval step.
- C. Add a Send Email step to the case life cycle after the Approval step.
- D. Configure a Collect Information step with read-only information, and then route the step to the customer.

Correct Answer: A

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**QUESTION 2**

You are defining a view for a loan application. If the loan applicant indicates that there is an existing open account, the Date account opened must be before the current date.

How do you configure the case type to verify that the value of Date account opened is in the past?

- A. Use a calendar control.
- B. Use a pick list control.
- C. Use a validation condition.
- D. Use a when condition.

Correct Answer: C

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**QUESTION 3**

In an insurance claim application, you have the following requirement: All claims must be processed within 1 week. To meet this requirement you configure a service level. Where should the service level be configured?

- A. The case type
- B. The stage
- C. The process
- D. The step

Correct Answer: C

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**QUESTION 4**



A customer refund case type requires an auditor to receive an email if the refund is greater than twice the price of the item. Which participant role do you select to configure this requirement?

- A. Customer
- B. Work queue
- C. Interested individual
- D. Owner

Correct Answer: B

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#### QUESTION 5

A pre-approval mortgage case type collects applicant information and real estate property details. Which field type stores and displays an applicant's mortgage loan amount correctly?

- A. Decimal
- B. Picklist
- C. Currency
- D. Integer

Correct Answer: C

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