PEGACSSA74V1^{Q&As}

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QUESTION 1

An agent is configured to run at a 600-second interval with a maximum number of entries set to 50. There are 75 entries in the scheduled queue.

If the agent runs at 2:30 P.M., when does the agent run again?

A. 600 seconds after the last run started

B. 600 seconds after the agent activity processes 50 entries

C. One hour after the last run because the master agent runs only once per hour

D. Depends on the number of nodes in the cluster

Correct Answer: B

QUESTION 2

You are working on an update to an application which only affects some rules for a certain case type. The customer has requested that a patch update be released. How do you create the new ruleset version?

A. Use the Lock and Roll functionality to lock the current ruleset and increment the ruleset version

B. Use the Ruleset Maintenance wizard to merge the existing rules in the relevant rulesets to the new version

C. Use the Ruleset Maintenance wizard to skim the relevant rulesets to copy the highest version of existing rules to the new version

D. Create a branched ruleset, the copy the affected rules into the new branched ruleset

Correct Answer: B

QUESTION 3

A requirement states that when an assignment is in review, its work status is set to Open-Review.

Which two steps do you perform to implement this requirement? (Choose two.)

A. Create a field value rule for the Open-Review status

B. Add a data to the process to apply the Open-Review status before reaching the appropriate assignment

C. Add Open-Review as an allowed status on the case type rule

D. Apply the Open-Review status to the appropriate assignments

Correct Answer: BD

QUESTION 4

DRAG DROP

Organize each rule in the appropriate layer of the Enterprise Class Structure (ECS).

Select and Place:

ECS Layer	Answer Area	
Organization	**ECS Layer**	**Rule**
Framework		An email confirmation for mortgage applications sent within two hours of receipt
Division		A service level rule that defines expected response times for all applications in a department
Implementation		A standard business process expected to be extended for specific application requirements
		A property that defines a standard customer account number used throughout an organization

Correct Answer:

ECS Layer	Answer Area	
	ECS Layer	**Rule**
	Implementation	An email confirmation for mortgage applications sent within two hours of receipt
	Division	A service level rule that defines expected response times for all applications in a department
	Framework	A standard business process expected to be extended for specific application requirements
	Organization	A property that defines a standard customer account number used throughout an organization

QUESTION 5

You are creating a report that lists all open Personal Injury cases for an Auto Claim case.

What three options do you use to configure the join for this report? (Choose three.)

A. Specify the join type to include all rows in the Personal Injury class

B. Specify a join for the Auto Claim class

C. Specify a join for the Personal Injury class

D. Specify the join type to only include matching rows

E. Create the report in the Work- class

F. Create the report in the Auto Claims class

Correct Answer: CDF

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