PEGACSA74V1^{Q&As}

Certified System Architect (CSA) 74V1

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QUESTION 1

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim. How do you implement the requirements so each approver can work independently?

A. Create three parallel processes with approval assignments.

B. Route to a workbasket where all three roles have access.

C. Create business logic to route to the different approvers.

D. Create an approval step with cascading approval.

Correct Answer: D

QUESTION 2

In processing a parent case P-l, two child cases C-l and C-2 are created. Which of the following statements is correct about the processing of P-l, C-l, and C-2?

A. P-l must be resolved before either C-l or C-2 can be resolved.

B. Either C-l or C-2 must be resolved before P-l can be resolved.

C. C-l must be resolved before C-2 can be resolved.

D. Both C-l and C-2 must be resolved before P-l can be resolved.

Correct Answer:

QUESTION 3

You create an application to track package deliveries. Choose three elements that are essential for this application. (Choose Three)

A. A delivery cancellation child case

B. A shipment tracking case type

C. A set of fields to capture the shipping details

D. A work party to represent the customer
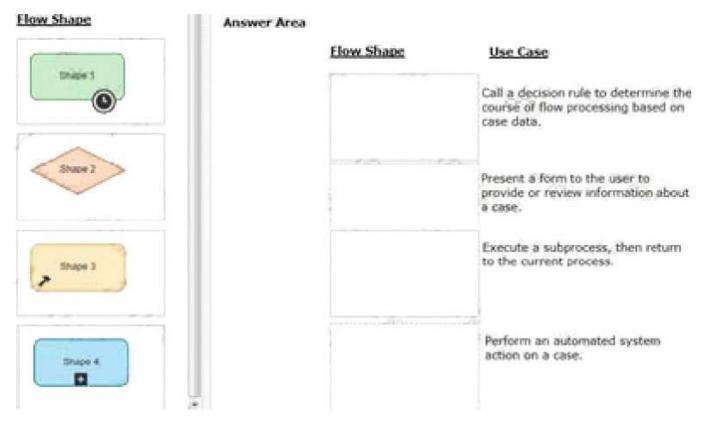
E. A user view to enter the shipping details

Correct Answer: CDE

QUESTION 4

Select each Flow Shape on the left and drag it to the correct Use Case on the right.

Select and Place:

Flow Shape

Shape 1

Shape 2

Shape 3

Shape 4

Answer Area

Flow Shape	Use Case
	Call a decision rule to determine the course of flow processing based on case data.
	Present a form to the user to provide or review information about a case.
	Execute a subprocess, then return to the current process.
	Perform an automated system action on a case.

Correct Answer:

Flow Shape

Answer Area

Flow Shape	Use Case
Shape 2	Call a decision rule to determine the course of flow processing based on case data.
Shape 3	Present a form to the user to provide or review information about a case.
Shape 4	Execute a subprocess, then return to the current process.
Shape 1	Perform an automated system action on a case.

QUESTION 5

You are configuring an application to process travel reservations. The reservation case creates child cases for each booking component: flight, hotel stay, and vehicle rental. How do you update the total cost of the reservation as users update each child case?

A. Define a case calculation to update the reservation total with the total of each child case.

B. Configure the Create Case shape to propagate the total cost from each child case to the reservation.

C. Create a declare expression to update the reservation total when the cost of each component changes.

D. Add the Update Case shape to the Reservation case type to capture changes to each component cost.

Correct Answer: A