



# PEGACSA71V1<sup>Q&As</sup>

Certified System Architect (CSA) 71V1

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### QUESTION 1

Which of the following definitions is incorrectly matched with one of the 6R\\'s of PRPC? (Choose One)

- A. ResolvinG. Complete the work, then update downstream systems promptly through automated process and automated support of users
- B. ReceivinG. Accept and capture the essential data describing work from multiple sources
- C. ReportinG. Communicate status, requests for information, and progress to the work originator and to other interested people involved in the work
- D. ResearchinG. Support analysis and decision-making by providing access to external systems and databases

Correct Answer: C

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### QUESTION 2

An assignemtn can be routed to: (Choose Tow)

- A. Multiple operators
- B. A Workbasket (Missed)
- C. An Acces Group
- D. A single operator

Correct Answer: BD

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### QUESTION 3

On the Class form, all concrete classes fall into which three of the following categories? (Choose Three)

- A. This class is a class group
- B. This class belongs to a class group
- C. This class is a work class
- D. This class does not belong to a class group.

Correct Answer: ABD

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### QUESTION 4

Which statement about a flow diagram is NOT true?

- A. A flow diagram can be marked as "draft" for initial editing



- B. A flow diagram is primarily used for documentation
- C. A flow diagram is built and edited directly in Designer Studio
- D. Every shape in a flow diagram have a single intent

Correct Answer: B

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#### QUESTION 5

It is possible for you to notify a customer (work party) if a milestone is missed, using a service level.

- A. True.
- B. False

Correct Answer: A

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