PEGACPBA74V1^{Q&As}

Certified Pega Business Architect (CPBA) 74V1

Pass Pegasystems PEGACPBA74V1 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/pegacpba74v1.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Pegasystems Official Exam Center

QUESTION 1

A help desk ticket case type is defined as follows:

If the Process ticket step is configured to set the status to Pending-Verification, when is the status of the case set to Pending-Verification?

A. When Verify solution step starts

B. When the Process ticket step starts

C. When the Process ticket step completes

D. When the Triage stage completes

Correct Answer: B

QUESTION 2

In a help desk application, you have the following requirement: The Customer Support Representative must response to a help desk ticket within 4 hour after a customer submits a ticket.

Where do you configure the service level to meet this requirement?

A. The stage

B. The step

C. The case type

D. The process

Correct Answer: B

QUESTION 3

In a purchase order case the vendor assigned might not respond to a customer\\'s query in the desired amount of time required by policy. The vendor must respond within the time required according to policy. Both the vendor and customer should be notified at each milestone. To satisfy this requirement, create a service level that specifies two of the following options. (Choose Two)

A. Set the goal to be the required response time based on policy and send notifications to both parties.

B. Set the deadline to be the desired response time based on policy and sends notifications to both parties.

C. Set the deadline to be the required response time based on policy and send notifications to both parties.

D. Set the goal to be the desired response time based on policy and send notifications to both parties.

Correct Answer: CD

QUESTION 4

You are assigned to a pega implementation project as a pega business architect.

Which task are you expected to perform?

A. Organize the project Kickoff meeting.

B. Help to refine ahead of a sprint.

C. Identify the initial of case types.

D. Identify the scope of the initial release.

Correct Answer: B

QUESTION 5

How do you adjust the urgency value of an aging assignment to increase the likelihood that the assignment la completed before the deadline?

A. Apply an urgency adjustment to the goal interval.

B. Apply an urgency adjustment to the deadline interval.

C. Adjust the default assignment urgency.

D. Add an escalation action to the goal interval.

Correct Answer: A

Latest PEGACPBA74V1 Dumps

PEGACPBA74V1 VCE Dumps

PEGACPBA74V1 Study Guide