



PEGACPBA74V1^{Q&As}

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QUESTION 1

Consider the following user story:

As an account owner, I want to be able to add a member to my account so I can give the member temporary access.

Which two questions help you define the fields for the user view? (Choose Two)

- A. Will field information about the temporary member be stored in an external database?
- B. What fields does the account owner need to see to be able to add a temporary member?
- C. How do the fields for the temporary member need to be displayed?
- D. Do the fields about the temporary member need to be displayed in multiple languages?

Correct Answer: BC

QUESTION 2

You are designing a medical claim case type and have the following requirement: Medical claims must be resolved within 5 days. To meet this requirement you need to set the _____ in the service level to 5 days.

- A. goal
- B. passed deadline
- C. deadline
- D. urgency

Correct Answer: C

QUESTION 3

Which two aspects of application delivery are improved by using Direct Capture of Objectives? (Choose Two.)

- A. Speed
- B. Accuracy
- C. Testing
- D. Coding

Correct Answer: AB

**QUESTION 4**

In a case which tracks requests for auto loans, a requirement states: Customers should be able to modify contact information at any time during the processing of the case. Contact information changes must not alter or interrupt the primary flow of the case.

Which option meets the needs of this requirement?

- A. Add an assignment to the case life cycle.
- B. Add an alternate stage to the case life cycle.
- C. Add a stage with a start condition to the case workflow.
- D. Add an optional action to the case workflow.

Correct Answer: D

QUESTION 5**DRAG DROP**

Select each application design requirement on the left and drag it to the appropriate design approach on the right.

Select and Place:

<u>Application Design Requirement</u>	<u>Answer Area</u>
Present the user only with fields relevant to the current task.	
Guide the user to perform the expected task.	
Record the justification for an action taken on a case.	
Inform the user of a pending assignment.	

<u>Application Design Requirement</u>	<u>Design Approach</u>
	Assignment Instruction
	Intent-driven UI
	Assignment notification
	Audit note

Correct Answer:



Application Design Requirement

Answer Area

Application Design Requirement

Design Approach

Guide the user to perform the expected task.

Assignment Instruction

Present the user only with fields relevant to the current task.

Intent-driven UI

Inform the user of a pending assignment.

Assignment notification

Record the justification for an action taken on a case.

Audit note

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