



# P1000-004<sup>Q&As</sup>

IBM Omni-Channel Commerce Solutions Technical Mastery v1

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**QUESTION 1**

Lack of actionable insights to make better pricing decisions in real-time is creating difficulty in driving business results. How does IBM Dynamic Pricing's cognitive abilities help address that?

- A. Consumer behavior is monitored during the online buying process, when Dynamic Pricing sees a user-defined behavior, it can instantly offer a promotional price on a product to help drive the sale
- B. Integration with Order Management software provides detailed On-Order information to Dynamic Pricing. Prices are dropped on items with excessive product in the pipeline based on user defined thresholds
- C. Automated messages are sent to stores and district managers when non-compliant prices are seen in POS data
- D. Rapid changes in competitor prices, a constant stream of sales and inventory data, cost changes, and updated web metrics along with other possible factors are all automatically absorbed into our dynamic modeling process.

Correct Answer: D

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**QUESTION 2**

When meeting with the Head of eCommerce for IBM Dynamic Pricing, which prospecting question would be most appropriate to establish our solution as a leader in the pricing space?

- A. Do you have a way to strategically group and price items with low competitive price elasticity?
- B. What is your process for creating a price quote for a complex and configurable product?
- C. What steps are you taking to streamline the channel to improve your brand image?
- D. What are your plans for sales or sku growth over the next three years?

Correct Answer: D

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**QUESTION 3**

Next to the VP of eCommerce, what are two other key target personas for IBM Dynamic Pricing?

- A. Chief Financial Officer
- B. VP of Merchandising
- C. VP of IT Infrastructure
- D. Head of Pricing
- E. Chief Supply Chain Officer

Correct Answer: BD

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#### QUESTION 4

What is a challenger question that you might ask when going head-to-head against SAP Hybris for IBM Commerce Software?

- A. Do you prefer a SaaS solution?
- B. What are you doing today to improve your online buying experience and retain your customers?
- C. How effectively are you able to deliver timely, relevant and promotions to customers?
- D. Describe the process for managing your online store(s) - does it require assistance from IT?

Correct Answer: C

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#### QUESTION 5

A client is challenged with staying up-to-date on releases and maintaining consistent up-uptime. The client also runs a mission-critical eCommerce solution and requires speedy disaster recovery turnaround.

Which IBM Commerce Software offering package is MOST appropriate to position to this client?

- A. WebSphere Commerce Managed Hosted - Essentials Edition
- B. WebSphere Commerce Managed Hosted - Standard Edition
- C. WebSphere Commerce On-Premise Professional Edition
- D. WebSphere Commerce On-Premise Enterprise Edition

Correct Answer: B

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