



# ORDER-MANAGEMENT- ADMINISTRATOR<sup>Q&As</sup>

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### QUESTION 1

Which data type is the Status field on an Order Summary object?

- A. Picklist
- B. String
- C. Text
- D. Number

Correct Answer: A

The Status field on an Order Summary object is a picklist data type. A picklist is a field that allows users to select one value from a predefined list of values. The Status field on an Order Summary object indicates the current state of the order, such as Draft, Activated, Completed, or Cancelled. The values for the Status field are defined in the Order Status picklist field on the Order object. References: Order Management Objects, [Picklist Fields]

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### QUESTION 2

Which three objects are likely to get created in Order Management as an order progresses through its lifecycle?

- A. Fulfillment Order
- B. rma order
- C. Replacement Order
- D. Return Order
- E. Change Order

Correct Answer: ADE

Three objects that are likely to get created in Order Management as an order progresses through its lifecycle are:

**Fulfillment Order.** A Fulfillment Order is a record that represents a group of products in an order that are fulfilled together from the same location. A Fulfillment Order has a lookup relationship to the Order Summary object, and it contains

information such as the fulfillment location, delivery method, status, etc. **Return Order.** A Return Order is a record that represents a return request for an order or part of an order. A Return Order has a lookup relationship to both Order

Summary and Change Order objects, and it contains information such as the return reason, status, date, etc.

**Change Order.** A Change Order is a record that represents a change request for an order or part of an order. A Change Order has a lookup relationship to the Order Summary object, and it contains information such as the change type,

status, date, etc.

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### QUESTION 3

Which three options are the main types of building blocks when working in Flow Builder?

- A. Connectors
- B. Elements
- C. Async processes
- D. Data lookups
- E. Resources

Correct Answer: ABE

The main types of building blocks when working in Flow Builder are:

**Elements:** These are the components that define the logic and functionality of a flow. Elements include actions, assignments, decisions, loops, screens, subflows, and waits.

**Resources:** These are the variables, constants, formulas, collections, and record choice sets that store data in a flow. Resources can be used as inputs or outputs for elements.

**Connectors:** These are the arrows that connect elements and resources in a flow. Connectors determine the sequence and direction of the flow execution.

References: [Flow Building Blocks]

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### QUESTION 4

A user is encountering an error when attempting to save an Account record. What can an administrator use to research the issue?

- A. The Problems tab within the developer console
- B. The Chrome Dev Tools Console
- C. Lightning Logs within Setup
- D. A user trace flag and debug log on the affected user

Correct Answer: D

The best way for an administrator to research the issue when a user is encountering an error when attempting to save an Account record is to use a user trace flag and debug log on the affected user. A user trace flag enables debug logging for a specific user, and a debug log captures database operations, system processes, and errors that occur when executing a transaction or running unit tests. The administrator can use these tools to identify the root cause of the error and fix it accordingly.

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**QUESTION 5**

Which set of conditions is required for an Order Summary object to be created?

- A. An Order is created, its status is set to Draft, Create OrderSummary Flow is installed and Create OrderSummary Flow is activated.
- B. An Order is created, the Create Order Summary Process is installed and the Create Order Summary Process is active
- C. An Order is created, its status is set to Activated. Create OrderSummary Flow is installed and Create OrderSummary Flow is activated.
- D. An Order is created, its status is set to Activated. Create OrderSummary Flow is installed and the Create OrderSummary Process is installed.

Correct Answer: B

The Order Summary object is a custom object that stores information about an order, such as the total amount, the number of items, and the fulfillment status. The Order Summary object is created by a process called Create Order Summary Process, which runs whenever an order is created or updated. The process calls a flow called Create OrderSummary Flow, which calculates the order summary fields and creates or updates the order summary record. The process and the flow are part of the Order Management package and must be installed and activated for the order summary object to be created. References: Order Management Lifecycle, Order Management Objects, Configure Order Management Flows

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