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QUESTION 1

A user wants to review credit card payment data for a specific Order. Which object should the employee navigate to?

A. Payment Method

B. Order Payment Summary

C. Payment

D. Order

Correct Answer: B

The object that the user should navigate to to review credit card payment data for a specific Order is Order Payment Summary. An Order Payment Summary is a record that represents a payment made for an order or part of an order. An Order Payment Summary has a lookup relationship to both Order Summary and Invoice objects, and it contains information such as the payment amount, method, status, etc.
https://help.salesforce.com/s/articleView?id=sf.order_management_order_payment_summ ary.htmandtype=5

QUESTION 2

What does a summary object represent?

A. A dynamic view of underlying data

B. An individual change lo financial data

C. A change lo an underlying record.

D. A discount to underlying data

Correct Answer: A

A summary object represents a dynamic view of underlying data. A summary object is a type of object that aggregates data from related records and displays it in a single record. For example, an Order Summary object represents the financial summary of an order that is received from an external system, such as B2C Commerce or B2B Commerce. An Order Summary object aggregates data from related Order Item Summary records and displays it in fields such as total amount, tax amount, discount amount, etc.

https://help.salesforce.com/s/articleView?id=sf.order_management_order_summary.htmandt ype=5

QUESTION 3

Which two Order Management objects have their tabs set to Tab Hidden by default?

A. OrderDeliveryMethod

B. SalesLocation

C. Locations

D. Fulfillment Orders

E. Accounts

Correct Answer: AC

The OrderDeliveryMethod and Locations objects have their tabs set to Tab Hidden by default. These objects are used to store information about how an order is delivered and where it is fulfilled from, respectively. They are not meant to be accessed directly by users, but rather through related lists or lookup fields on other objects. References: Order Management Objects

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QUESTION 4

Which set of conditions is required for an Order Summary object to be created?

A. An Order is created, its status is set to Draft, Create OrderSummary Flow is installed and Create OrderSummary Flow is activated.

B. An Order is created, the Create Order Summary Process is installed and the Create Order Summary Process is active

C. An Order is created, its status is set to Activated. Create OrderSummary Flow is installed and Create OrderSummary Flow is activated.

D. An Order is created, its status is set to Activated. Create OrderSummary Flow is installed and the Create OrderSummary Process is installed.

Correct Answer: B

The Order Summary object is a custom object that stores information about an order, such as the total amount, the number of items, and the fulfillment status. The Order Summary object is created by a process called Create Order Summary Process, which runs whenever an order is created or updated. The process calls a flow called Create OrderSummary Flow, which calculates the order summary fields and creates or updates the order summary record. The process and the flow are part of the Order Management package and must be installed and activated for the order summary object to be created. References: Order Management Lifecycle, Order Management Objects, Configure Order Management Flows

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QUESTION 5

A customer orders two shirts and one jacket in B2C Commerce. The Order is ingested into Order Management. However, the customer decides to cancel the order prior to fulfillment. What object is created and linked to the Order Summary?

A. Suspend Order

B. Change Order

C. Return Order

D. Cancel Order

Correct Answer: D

The object that is created and linked to the Order Summary when a customer cancels an order prior to fulfillment is
Cancel Order. A Cancel Order is a record that represents a cancellation request for an order or part of an order. A
Cancel Order has a lookup relationship to both Order Summary and Change Order objects, and it contains information
such as the cancellation reason, status, date, etc.
https://help.salesforce.com/s/articleView?id=sf.order_management_cancel_order.htmandtype =5

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