



ORDER-MANAGEMENT- ADMINISTRATOR^{Q&As}

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**QUESTION 1**

What are two ways an administrator can query Order Summaries using APIs in Workbench?

- A. Apex API
- B. Connect API
- C. Platform API
- D. Composite API
- E. Invocable API

Correct Answer: CD

Two ways that an administrator can query Order Summaries using APIs in Workbench are:

Platform API. The Platform API is a set of REST and SOAP APIs that allow developers to access data and functionality in Salesforce from external systems. The Platform API includes various resources and operations for querying, creating,

updating, or deleting records in Salesforce, such as Order Summaries. The administrator can use the Platform API in Workbench by selecting the REST Explorer or SOAP Explorer tabs, and entering the appropriate request URL and parameters.

Composite API. The Composite API is a type of REST API that allows developers to execute multiple subrequests in a single HTTP request. The Composite API includes various resources and operations for batching, tree, sObject

collections, or transactions in Salesforce, such as Order Summaries. The administrator can use the Composite API in Workbench by selecting the REST Explorer tab, and entering the appropriate request URL and JSON body. [https://](https://developer.salesforce.com/docs/atlas.en-us.api_rest.meta/api_rest/intro_what_is_rest_api.htm)

developer.salesforce.com/docs/atlas.en-us.api_rest.meta/api_rest/intro_what_is_rest_api.htm

https://developer.salesforce.com/docs/atlas.en-us.api_rest.meta/api_rest/resources_composite.htm

QUESTION 2

Users are reporting slow load times for Lightning Record Pages. How can an administrator analyze the performance?

- A. Use the Analyze function in the Lightning Record Page editor
- B. Run a performance analysis using the Developer Console
- C. Use the Page Layout Analysis tool in Setup
- D. Use Chrome DevTools

Correct Answer: A

The Analyze function in the Lightning Record Page editor helps an administrator analyze the performance of a Lightning Record Page. It provides recommendations on how to improve the page load time, such as removing unused components, reducing the number of fields, or using conditional visibility rules.

**QUESTION 3**

Universal Containers (UC) has a flow which performs some custom logic in order to determine a least-cost shipping location. Some of the variables should be reset at the beginning of each loop iteration. Which design element in Flow allows the Admin to do this?

- A. Preset
- B. Reassignment
- C. Reset
- D. Assignment

Correct Answer: D

The design element in Flow that allows the admin to reset some variables at the beginning of each loop iteration is Assignment. An Assignment element lets the admin assign new values to one or more variables or sObject fields in a flow. The admin can use an Assignment element before a Loop element to initialize the variables that are used in the loop, and then use another Assignment element inside the loop to reset the variables for each iteration.

https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_assignment.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_loop.htm&type=5

QUESTION 4

An administrator is creating a flow to manage order fulfillment. The administrator creates a fault path to handle a possible error. What object record should the administrator create in the fault path to notify users of an error?

- A. Order Error
- B. Process Exception
- C. Order Summary Exception
- D. Fulfillment Error

Correct Answer: B

The object record that the administrator should create in the fault path to notify users of an error is Process Exception. A Process Exception is a record that represents an error or exception that occurred during the order lifecycle, such as

payment authorization failure, inventory allocation failure, fulfillment location assignment failure, etc. A Process Exception has a lookup relationship to the Order object, and it contains information such as the exception type, status, message,

etc.

https://help.salesforce.com/s/articleView?id=sf.order_management_process_exception.htm&type=5

QUESTION 5



An administrator is looking for payment information about a returned item on an Order Summary. Which object should the administrator look at?

- A. Return
- B. Credit Memo
- C. Invoice
- D. Return Order Summary

Correct Answer: B

The object that the administrator should look at to find payment information about a returned item on an Order Summary is Credit Memo. A Credit Memo is a record that represents a refund or credit issued to a customer for a returned item. A Credit Memo has a lookup relationship to both Order Summary and Return Order objects, and it contains information such as the credit amount, status, payment method, etc.

https://help.salesforce.com/s/articleView?id=sf.order_management_credit_memo.htm&type=5

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