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QUESTION 1

Which two of the following use cases are best solved using Calculation Procedures and Matrices? Choose 2 answers

- A. To apply the correct factor when determining a cost
- B. To return output that is calculated differently based on the date
- C. To determine the list of products to display to a customer
- D. To retrieve text data and convert it to an integer

Correct Answer: AB

QUESTION 2

Which OmniStudio tool is optimized for performance and minimizes configuration time?

- A. Integration Procedure
- B. DataRaptor Extract
- C. DataRaptor Turbo Extract
- D. Calculation Procedure

Correct Answer: C

QUESTION 3

Which Action element redirects the user outside an LWC OmniScript?

- A. Response
- B. Done
- C. Post to Object
- D. Navigate

Correct Answer: D

QUESTION 4

Which OmniStudio tool creates a Chatter post and sends to a Chatter feed?

- A. DataRaptor Load
- B. Integration Procedure



C. Calculation Procedure

D. FlexCards

Correct Answer: B

QUESTION 5

A company has an existing OmniScript that agents use to create new billing accounts. It currently has three steps to capture required information:

Step 1: account name and legal number Step 2: billing cycle and monthly due date Step 3: email and telephone number

After each step, a DataRaptor is used to update the account information in Salesforce.

Following best practices, which two improvements can the consultant recommend for this OmniScript? Choose 2 answers

- A. Create a reusable OmniScript for this process
- B. Use a single DataRaptor to save the information
- C. Combine the three steps into one step
- D. Configure the save for later property

Correct Answer: BC

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