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QUESTION 1

What is a purpose of the Test functional component?

- A. To create Defect data objects that are consumed by the Defect functional component
- B. To maintain traceability of each Requirement to the original source
- C. To monitor and report on the results of each integration build
- D. To keep track of all Defects by registering Defects of all types, including security-related Defects

Correct Answer: A

Reference: https://pubs.opengroup.org/it4it/refarch20/chap06.html#_Toc431202769

QUESTION 2

What is a benefit of implementing the Requirement to Deploy value stream for the business?

- A. Improving the speed at which issues with a business service are identified, including proactive identification before impact is severe
- B. Accelerate sourcing and delivery of applications through best practices such as re-use, automation, and collaboration
- C. Accurate visibility of business and IT demand; re-balance IT investments between strategic and operational demand
- D. Increased fulfillment efficiency and consistency through standard change deployment and automation

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap06.html>

QUESTION 3

Which of the following best describes The Open Group IT4IT Reference Architecture?

- A. A policy framework for IT governance
- B. A supply chain management model
- C. A technical interoperability standard
- D. A standard for managing the business of IT

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

**QUESTION 4**

What functional component has the objectives to solve severe repeating incidents, and to minimize the impact of incidents that cannot be prevented?

- A. Problem
- B. Event
- C. Diagnostics and Remediation
- D. Service Level

Correct Answer: A

The Problem functional component is responsible for managing the lifecycle of all Problems. The objectives of the Problem functional component are to solve severe/repeating Incidents, prevent Incidents from happening, and minimize the impact of Incidents that cannot be prevented. The Problem cause is not usually known at the time of the Problem data object instance creation, and the Problem functional component is responsible for the investigation. The Problem functional component also serves as the main exit point from the D2C Value Stream for the feedback information about IT services issues. The feedback is reported to the R2D Value Stream in the form of Defects and to the S2P Value Stream in the form of Portfolio Backlog Items (demand request).

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap08.html>

QUESTION 5

What is the purpose of the Enterprise Architecture functional component?

- A. To log, maintain, and evaluate all demands coming into IT through a single funnel
- B. To manage creation, review, approval, and audit of all IT policies
- C. To create and manage long-term IT investment and the execution plan-of-action
- D. To manage the authoritative list of all IT investments

Correct Answer: B

Reference: https://pubs.opengroup.org/it4it/refarch20/chap05.html#_Toc431202751

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