



# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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### QUESTION 1

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as \_\_\_\_\_.

- A. Conceptual Service Design and Logical Service Design
- B. End-to-End Overview and Value Stream Documentation
- C. Computation-Independent Architecture and Platform-Independent Architecture
- D. End-to-End Overview and Solution Architecture

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

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### QUESTION 2

What is a purpose of the Test functional component?

- A. To create Defect data objects that are consumed by the Defect functional component
- B. To maintain traceability of each Requirement to the original source
- C. To monitor and report on the results of each integration build
- D. To keep track of all Defects by registering Defects of all types, including security-related Defects

Correct Answer: A

Reference: [https://pubs.opengroup.org/it4it/refarch20/chap06.html#\\_Toc431202769](https://pubs.opengroup.org/it4it/refarch20/chap06.html#_Toc431202769)

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### QUESTION 3

UML is the Object Management Group Unified Modeling Language.

The IT4IT definition of the Service Lifecycle Data Object aligns with what UML concept?

- A. Component
- B. Class
- C. Activity
- D. Artifact

Correct Answer: D

A service lifecycle data object (lifecycle data object) represents data (records, information, and so on) that annotate or model an aspect of a service being offered by IT. Data objects can take a digital or physical form and can be comprised



of structured, semi-structured, or unstructured data. Our definition of service lifecycle data object is aligned contextually with the OMG definition of artifact. In UML, the OMG defines artifact as:

"The specification of a physical piece of information that is used or produced by a software development process, or by deployment and operation of a system. Examples of artifacts include model files, source files, scripts, and binary executable files, a table in a database system, a development deliverable, or a word-processing document, a mail message."

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

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#### **QUESTION 4**

What does the system of record fabric for IT management include?

- A. Service models flowing across the service backbone
- B. Functional components and their interactions
- C. Data objects, their relationships and inter-dependencies
- D. Value streams and their typical activities

Correct Answer: C

Reference: [https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#\\_Toc473282568](https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282568)

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#### **QUESTION 5**

Which of the following is a Key Performance Indicator of the Request to Fulfill value stream?

- A. The percentage reduction in the network required for new or changed services
- B. Self-Service: Increased success rate for user self-fix
- C. Satisfied customers per service/application
- D. Arrival and departure rate of service requests

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap07.html> (7.3)

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