



National Certified Medical Assistant

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## **QUESTION 1**

In which order does urine flow through the urinary system?

- A. Bladder, urethra, kidney, urethral meatus, ureter
- B. Bladder, kidney, ureter, urethra, urethral meatus
- C. Kidney, ureter, bladder, urethra, urethral meatus
- D. Urethra, bladder, ureter, kidney, urethral meatus

Correct Answer: C

#### **QUESTION 2**

In order for the healthcare facility to comply with the Health Insurance Portability and Accountability Act, each patient is to be given \_\_\_\_\_.

- A. A list of the employees and their credentials
- B. The staffs work schedule
- C. Office policies
- D. Patient rights and privacy practices

Correct Answer: D

## **QUESTION 3**

Blood flows from the heart\\'s right ventricle into the \_\_\_\_\_.

- A. Left ventricle
- B. Right atrium
- C. Pulmonary artery
- D. Pulmonary vein
- Correct Answer: C

## **QUESTION 4**

When would Korotkoff sounds be evaluated?

A. Determining blood pressure



- B. Counting respirations
- C. Evaluating pulse
- D. Performing ultrasonography

Correct Answer: A

#### **QUESTION 5**

What should you do if a patient is starting to become angry when talking to you?

- A. Match their anger
- B. Remain calm
- C. Call security
- D. Send them straight to a superior
- Correct Answer: B
- Most often a patient will become angry if they are frustrated or frightened.

By remaining calm and reasonable you have a chance to demonstrate proper behavior for them to mirror,

and then you can find the underlying reason for their anger.

You should, however, always call for assistance if you feel physically threatened.

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