

# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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#### **QUESTION 1**

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements. Which three actions should you perform? Each correct answer presents part of the solution.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivablcBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

Correct Answer: ABD

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

#### **QUESTION 2**

You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.

You are deploying Microsoft Teams Rooms.

The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.

You verify that Modern authentication is enabled in Teams Rooms.

What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account-
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.
- D. MFA is unsupported In reams Rooms.

Correct Answer: D

#### **QUESTION 3**

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses



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Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users

both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user\\'s respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

- A. Deploy one Session Border Controller SBC) to each office. Configure the SBCs as a high-availability pair.
- B. Deploy a highly available Session Border Controller (SBC) pair to each office.
- C. Configure voice routing policies for each office.
- D. Configure a single voice routing policy for all users.

Correct Answer: AC

#### **QUESTION 4**

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that you have phone numbers that you can assign to the users.

Solution: From the Microsoft Teams admin center, you place a new order for user numbers.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

#### **QUESTION 5**

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure group call pickup for the call queue.

Does this meet the goal?

A. Yes

B. No



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Correct Answer: B

Reference: https://regroove.ca/stellark1/09/redirect-teams-auto-attendant-voicemail-to-a-channelupdated-method/

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