



MS-720^{Q&As}

Microsoft Teams Voice Engineer

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**QUESTION 1**

You have a global Teams Phone deployment that has local service numbers from multiple offices. You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default. What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account.
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

Correct Answer: A

QUESTION 2

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial-in number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

Correct Answer: AD

QUESTION 3

You are planning a Microsoft Teams Phone deployment that will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?



- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

QUESTION 4

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

- A. Music on hold
- B. Attendant routing
- C. Conference mode
- D. Round robin

Correct Answer: C

QUESTION 5

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.



```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool        : sipoolme1au103.infra,lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOVaildationError    : {}
VoicePolicy           :
InterpretedUserType   : HybridOnlineTeamsOnlyUser
UserProvisionType     :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. `Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null`
- B. `Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan`
- C. `Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting`
- D. `Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false`
- E. `Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"`

Correct Answer: BC