MS-720^{Q&As}

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Microsoft Teams Voice Engineer

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QUESTION 1

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users.

The users can place and receive PSTN calls.

You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).

Which three actions should you perform? Each correct answer presents part of the solution.

A. Create a trunk translation rule.

B. Create an IP phone policy.

C. Assign a dial plan to the users.

D. Assign an IP phone policy to the users.

E. Create a voice normalization rule.

F. Create a tenant dial plan.

Correct Answer: CEF

QUESTION 2

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.

⚠ No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.

B. The firewall blocks traffic to the signaling port on the SBC.

C. TLS 1.2 is enabled on the SBC.

D. Microsoft 365 Phone System licenses are not assigned to the users.

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/directrouting/sip-options-tls-certificate-issues

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QUESTION 3

You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.

You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.

You need to ensure that you can assign the number to the resource account.

What should you do?

A. Submit a request to convert the number from a user number to a service number.

B. Run the Set-CsOnlineApplicationInstance cmdlet.

C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.

D. Order a new number from Microsoft.

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/powershell/module/skype/setcsonlineapplicationinstance?view=skype-ps

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QUESTION 4

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China.

You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Add the Teams client public IP addresses to the Trusted IPs list.

B. Create a network site.

C. From the Microsoft 365 admin center, assign a usage location.

D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).

E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Correct Answer: AB

Reference: https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

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QUESTION 5

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBQ. A user named User! is configured as shown in the following exhibit.


```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName                : User One
EnterpriseVoiceEnabled     : True
RegistrarPool              : sippoolme1au103.infra,lync.com
OnPremLineURIManuallySet   : False
OnPremLineURI              :
LineURI                    : +61370105555
OnlineVoiceRoutingPolicy   : VIC-All
DialPlan                   : AU
TenantDialPlan             : Australia-VIC
MCOVaildationError         : {}
VoicePolicy                :
InterpretedUserType        : HybridOnlineTeamsOnlyUser
UserProvisionType          :
TeamsUpgradeEffectiveMode  : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number or User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller to appears.

Which two commands should you run to resolve the issues? Each correct answer presents part or the solution.

NOTE: Each correct selection is worth one point.

A. Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"

B. Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber $null

C. Set-CsOnlineVoiceUser user1@litwareinc.com -OnPremLineURI "tel:+61370105555"

D. Set-CsOnlineVoiceUser user1@litwareinc.com -EnterpriseVoiceEnabled $false

E. Set-CsOnlineVoiceUser user1@litwareinc.com -Identity user1@litwareinc.com -PolicyName $null

Correct Answer: AD