

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

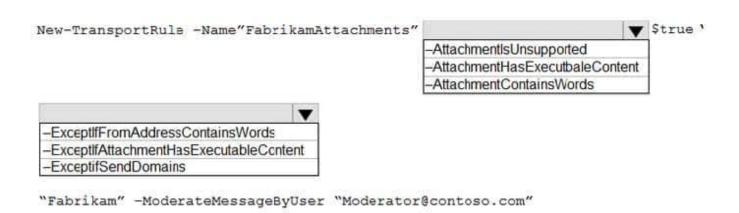
You need to resolve the issue reported by User2.

How should you complete the commands? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

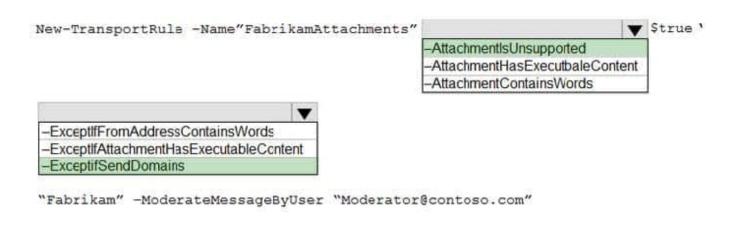
Hot Area:

Answer Area



Correct Answer:

Answer Area



QUESTION 2

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe



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the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the recipient\\'s domain from the domain block list in the anti-spam policy.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 3

You need to resolve the issue reported by the marketing manager.

Which two roles can you assign? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Organization Management
- B. Recipient Management
- C. Records Management
- D. Reports Reader

Correct Answer: AC

QUESTION 4

You need to resolve the public folder issue reported by sales team users. What should you do?

- A. Runtheset-MaiiPublicFolder cmdlet.
- B. Modify permissions for the public folder mailbox.
- C. Run the Sync-MailPublicFolders cmdlet.
- D. Create public folders in Exchange Online.

Correct Answer: B

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QUESTION 5

HOTSPOT

A company uses Exchange Online. The company configures the default access level for the Exchange ActiveSync organization setting to Block.

A user named User1 reports that they are unable to synchronize their mobile device with Exchange after performing a factory reset on the mobile device.

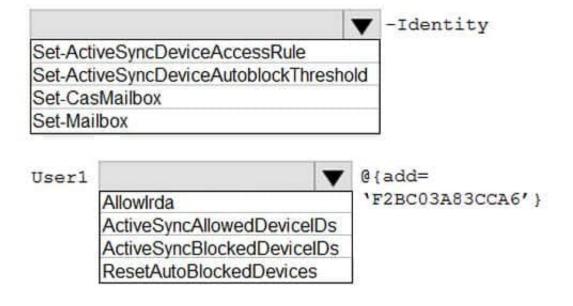
You need to ensure that User1 can synchronize email on their mobile device.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

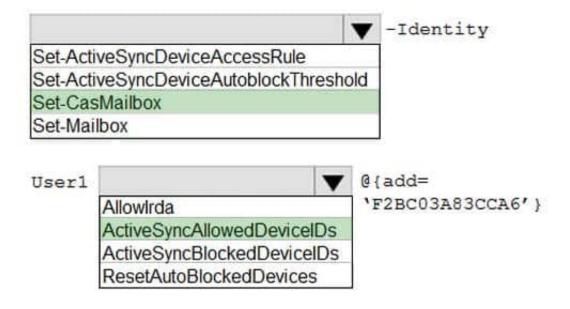
Answer Area



Correct Answer:



Answer Area



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