



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

HOTSPOT

A company uses Exchange Online. The company configures a shared mailbox named Shared for delegated access. Delegates report that emails from February 10, 2022 through February 15, 2022 are missing from the shared mailbox. You need to review the audit logs for the shared mailbox. How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

<input type="checkbox"/>		-Identity Share01 -StartDate 02/10/2022 `
<input type="checkbox"/>	Set-Mailbox	
<input type="checkbox"/>	Search-MailboxAuditLog	
<input type="checkbox"/>	Get-MailboxAuditLogSearch	
<input type="checkbox"/>	Get-AuditLogSearch	
<input type="checkbox"/>		Delegate -ShowDetails
<input type="checkbox"/>	-LogonTypes	
<input type="checkbox"/>	-Mailboxes	
<input type="checkbox"/>	-Operations	
<input type="checkbox"/>	-IncludInactiveMailbox	

Correct Answer:



Answer Area

```

-Identity Share01 -StartDate 02/10/2022 '
Set-Mailbox
Search-MailboxAuditLog
Get-MailboxAuditLogSearch
Get-AuditLogSearch

Delegate -ShowDetails
-LogonTypes
-Mailboxes
-Operations
-IncludInactiveMailbox

```

QUESTION 2

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header

SFV: BLK

You need to resolve the issue.

Solution: Add the sender's email address to the recipient's allowed list

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 3

DRAG DROP

A company uses Microsoft Exchange Server 2019. The company enabled journaling for all users.

Some emails are not being journaled because the journaling mailbox is not available.



You need to resolve the issue.

Which cmdlets should you run? To answer, drag the appropriate cmdlets to the correct configurations. Each cmdlet may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Cmdlets	Configuration	Cmdlet
Set-JournalRule	Increase the message expiration timeout.	
Set-TransportConfig	Configure an alternate journaling mailbox for non-delivery reports.	
Set-TransportRule		
Set-TransportService		

Correct Answer:

Answer Area

Cmdlets	Configuration	Cmdlet
Set-JournalRule	Increase the message expiration timeout.	Set-TransportService
Set-TransportRule	Configure an alternate journaling mailbox for non-delivery reports.	Set-TransportConfig

QUESTION 4

A company has a Microsoft Exchange Server 2019 hybrid environment.

The company enables Office 365 Message Encryption (OME) and journaling.

You discover that there are encrypted emails in the journaling mailbox.

You need to ensure that all journaled emails are decrypted.



Which command should you use?

- A. Set-IRMConfiguration -TransportDecryptionSetting Mandatory
- B. Set-OMEConfiguration -Identity "OME Configuration" -EmailText "Encrypted message enclosed,"
- C. Set-IRMConfiguration -DournalReportDecryptionEnabled \$true
- D. Set-IRMConfiguration -JournalReportDecryptionEnabled Jfalse

Correct Answer: D

QUESTION 5

HOTSPOT

A company uses Exchange Online.

You notice that the user1 @contoso.com account is in the recycle bin.

You need to purge account from the recycle bin.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-UserPrincipalName user1@contoso.com
Remove-MsolUser		
Set-MsolUserLicense		
Remove-ADUser		
Set-MsolUser		

	▼	-Force
-RemoveFromRecycleBin		
-RemoveLicenses		
-MsolLicenseOptions		
-ReturnDeletedUsers		

Correct Answer:



Answer Area

	▼	-UserPrincipalName user1@contoso.com
Remove-MsolUser		
Set-MsolUserLicense		
Remove-ADUser		
Set-MsolUser		

	▼	-Force
-RemoveFromRecycleBin		
-RemoveLicenses		
-MsolLicenseOptions		
-ReturnDeletedUsers		

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