



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

HOTSPOT

A company uses Exchange Online. The Exchange ActiveSync access setting is configured to quarantine.

A user named User1 removes a mobile device from Exchange.

When User1 tries to connect the same device to Exchange, the device is not quarantined.

You need to ensure that the device is quarantined.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

Correct Answer:

Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

QUESTION 2

HOTSPOT

A company uses Exchange Online and implements Office 365 Message Encryption (OME).



Users report that they are unable to encrypt emails by using the Outlook on the web encrypt button. Users are able to view encrypted emails that they receive.

You need to ensure that users can encrypt emails by using Outlook on the web.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

		\$True
Set-RMSTemplate	-SimplifiedClientAccessDoNotForwardDisabled	
Set-IRMConfiguration	-ClientAccessServerEnabled	
Set-OMEConfiguration	-SimplifiedClientAccessEnabled	
	-SimplifiedClientAccessEncryptOnlyDisbaled	

Correct Answer:

Answer Area

		\$True
Set-RMSTemplate	-SimplifiedClientAccessDoNotForwardDisabled	
Set-IRMConfiguration	-ClientAccessServerEnabled	
Set-OMEConfiguration	-SimplifiedClientAccessEnabled	
	-SimplifiedClientAccessEncryptOnlyDisbaled	

QUESTION 3

DRAG DROP

A company uses Exchange Online. The company has only the default policies enabled in Exchange.

A user reports that some of their emails are quarantined.

You need to determine why emails are quarantined. Which quarantine policies should you verify? To answer, drag the appropriate quarantine policies to the correct quarantine reasons. Each quarantine policy may be used once, more than

once, or not at all. You may need to drag the split bar between panes or scroll to view content.



NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Quarantine polices

Quarantine reason

Quarantine policy

Anti-malware

Includes malicious attachments

Anti-phishing

Includes malicious links

Anti-spoofing

Correct Answer:

Answer Area

Quarantine polices

Quarantine reason

Quarantine policy

Includes malicious attachments

Anti-malware

Includes malicious links

Anti-phishing

Anti-spoofing

QUESTION 4

You need to resolve the issue reported by the marketing manager.

Which two roles can you assign? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Organization Management
- B. Recipient Management
- C. Records Management



D. Reports Reader

Correct Answer: AC

QUESTION 5

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the recipient's domain from the domain block list in the anti-spam policy.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

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