MS-220^{Q&As}

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Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses a Microsoft Exchange Server 2019 hybrid environment.

You migrate an Exchange Server mailbox to Exchange Online.

You observe that the data consistency score (DCS) indicates the Investigate status.

You need to troubleshoot the reason for the DCS status.

Which cmdlet should you use?

A. Get-MailboxRestoreRequestStatistics

B. Get-SyncRequestStatistics

C. Get-MoveRequestStatistics

D. Get-MailboxImportRequestStatistics

Correct Answer: C

QUESTION 2

A company uses Exchange Online. The company configures a transport rule that applies a disclaimer to all emails from the Internet.

Users receive calendar sharing invitations from external senders. Users report that they are unable to open the calendar from a sharing invitation in Outlook on the web.

You need to resolve the issue.

What should you do?

A. Change the fallback action of the transport rule to Ignore.

B. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Prepend.

C. Change the fallback action of the transport rule to Reject.

D. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Append.

Correct Answer: A

QUESTION 3

HOTSPOT

A company uses Exchange Online.

A user named User1 reports that they are unable to add new delegates to and remove them from their calendar.

You need to resolve the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

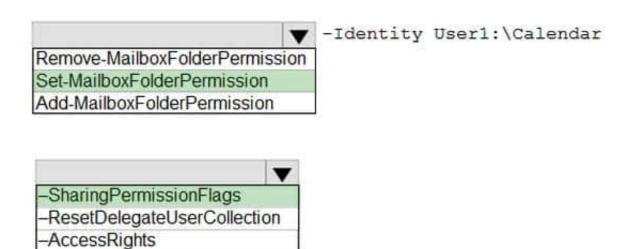| |
|---|
| Remove-MailboxFolderPermission |
| Set-MailboxFolderPermission |
| Add-MailboxFolderPermission |

`-Identity User1:\Calendar`

–SharingPermissionFlags
–ResetDelegateUserCollection
–AccessRights

Correct Answer:

Answer Area

Remove-MailboxFolderPermission
Set-MailboxFolderPermission
Add-MailboxFolderPermission

`-Identity User1:\Calendar`

–SharingPermissionFlags
–ResetDelegateUserCollection
–AccessRights

Remove-MailboxFolderPermission and ResetDelegateUserCollection https://learn.microsoft.com/en-us/powershell/module/exchange/remove-mailboxfolderpermission?view=exchange-ps#examples

QUESTION 4

A company uses Exchange Online.

Journaling is enabled for external emails only. The administrator notices that the journaling mailbox is unreachable and that journal reports were not delivered for the past couple of days. The administrator resolves the mailbox issue.

You need to ensure that even if the primary journaling mailbox is unreachable, the journal reports will be delivered.

What should you do?

A. Configure the MessageExpirationTimeout interval.

B. Edit the journal rule to include all messages.

C. Create a separate journal rule.

D. Add an alternate journaling mailbox.

Correct Answer: A

QUESTION 5

DRAG DROP

A company uses Exchange Online. The company has only the default policies enabled in Exchange.

A user reports that some of their emails are quarantined.

You need to determine why emails are quarantined. Which quarantine policies should you verify? To answer, drag the appropriate quarantine policies to the correct quarantine reasons. Each quarantine policy may be used once, more than

once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Quarantine polices	Quarantine reason	Quarantine policy
Anti-malware	Includes malicious attachments	
Anti-phishing	Includes malicious links	
Anti-spoofing		

Correct Answer:

Answer Area

Quarantine polices	Quarantine reason	Quarantine policy
	Includes malicious attachments	Anti-malware
	Includes malicious links	Anti-phishing
Anti-spoofing		