



MOFF^{Q&As}

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

Does each role type have a set of accountabilities associated with it in the Team SMF?

- A. Yes
- B. No

Correct Answer: B

QUESTION 2

Which SMF is not part of the Manage Layer?

- A. Change and Configuration SMF
- B. GRC SMF
- C. Incident and Problem SMF
- D. Team SMF

Correct Answer: C

QUESTION 3

Which of the following is one of the questions that IT operations should consider when formulating risk action plans?

- A. Do the operations staff buy an information system to prevent a risk from occurring?
- B. Do the operations staff delegate the identification of a risk?
- C. Do the operations staff develop an information system to prevent a risk from occurring?
- D. Do the operations staff know enough about the risk?

Correct Answer: D

QUESTION 4

Which of the following is one of the root causes of risk in IT operations?

- A. Changes
- B. Cost
- C. People
- D. Viruses



Correct Answer: C

QUESTION 5

Which of the following is a key requirement for planning service solutions?

- A. a managed IT environment
- B. a milestone-driven implementation process
- C. take the perspective of end-to-end services
- D. understanding of the business and the operational requirements

Correct Answer: D

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