MOFF^{Q&As}

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

What is the order of the four basic steps that MOF and MSF follow to create a new solution?

A. Build, plan, deploy and operate the solution

B. Deploy, operate, plan and build the solution

C. Operate, build, plan and deploy the solution

D. Plan, build, deploy and operate the solution

Correct Answer: D

QUESTION 2

What does MOF organize?

A. Activities and processes into SMF, which are grouped together in phases that mirror the IT service lifecycle.

B. Activities and processes into phases, which are grouped into SMFs that mirror the IT service lifecycle.

C. Activities and processes into SMFs, which are directed by Management Reviews that mirror the IT service lifecycle.

D. Activities and processes into phases, which are directed by Management Reviews that mirror the IT service lifecycle.

Correct Answer: A

QUESTION 3

The MOF Team Model is based on which concept?

A. That an operations team must achieve a number of key quality goals to be successful

B. That clear expectations must be set with the customers

C. That operations must be monitored and reviewed

D. That processes must be combined with operational management

Correct Answer: A

QUESTION 4

How is the Team Focus in the Manage layer integrated with the Operate phase?

A. It manages resources.

B. It incorporates operations and support accountabilities.

C. It addresses procedures and work instructions.

D. It sets principles for organizing support and operations work.

Correct Answer: D

QUESTION 5

When is the milestone review report signed off in the Project Planning SMF?

A. After approving the request for change

B. After approving the functional specification, master project plan and master schedule

C. After it has been transferred to IT Operations D. Before approving the functional specification, master project plan and master schedule

Correct Answer: B

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