



MOFF^{Q&As}

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

Which of the following is one of the key objectives to focus on in delivering a portfolio of IT services to the business?

- A. Effectively and efficiently deploy service solutions to users
- B. Establish clear project goals, roles and responsibilities
- C. Excellence in technology
- D. To provide an approach to assessing software process maturity

Correct Answer: A

QUESTION 2

The Change and Configuration Management SMF has a set of processes assigned to it. Which process is the first in order?

- A. Approve the change
- B. Baseline the configuration
- C. Classify the Change
- D. Initiate the Change

Correct Answer: B

QUESTION 3

To which relationship between two Quadrants can the relationship between MSF and MOF be compared?

- A. The relationship between the Changing and the Operating Quadrant
- B. The relationship between the Operating and the Supporting Quadrant
- C. The relationship between the Optimizing and the Changing Quadrant
- D. The relationship between the Supporting and the Optimizing Quadrant

Correct Answer: A

QUESTION 4

Which of the following is one of the four possible Risk Management situations that should be considered in risk status reports?

- A. Control



B. Close

C. Plan

D. Variance

Correct Answer: D

QUESTION 5

Which of the following is a key element of both Capacity Management and Network Administration?

A. Application Sizing

B. Fault Management

C. Network Security

D. Performance Management

Correct Answer: D

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