



# MCE<sup>Q&As</sup>

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### QUESTION 1

Which two asset types can be used in an engagement program stream? (Choose two.)

- A. Program
- B. Report
- C. Email
- D. Landing page
- E. Social button

Correct Answer: AC

Reference: <https://docs.marketo.com/display/public/DOCS/Understanding+Engagement+Programs>

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### QUESTION 2

How is Marketo different from an email service provider (ESP)?

- A. Marketo can dedupe data and nurture leads; an ESP can host landing pages and provide email open rates.
- B. Marketo can score and nurture leads; an ESP can send multi-step campaigns and track open and click rates.
- C. Marketo can measure the impact of marketing initiatives on revenue; an ESP can track open and click rates.
- D. Marketo has the ability to send personalized emails and monitor website actions; an ESP can send email blasts and score leads.

Correct Answer: D

Reference: <https://blog.marketo.com/2012/11/what-is-the-difference-between-email-marketing-and-marketing-automation.html>

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### QUESTION 3

Which type of email can be sent without an unsubscribe link at the bottom?

- A. A monthly newsletter for clients
- B. An ongoing nurture for prospects
- C. An autoresponder for a webinar registration
- D. A trade show invitation for past attendees

Correct Answer: C

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#### QUESTION 4

Given the following message to the sales team:

"John Smith filled out form "Chicago Tradeshow" on October 11, 2013"

Which three types of tokens are most efficient to create this message on an alert? (Choose three.)

- A. System token
- B. Trigger token
- C. Company token
- D. Email script token
- E. Member token
- F. Lead token

Correct Answer: BEF

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#### QUESTION 5

A service level agreement (SLA) between sales and marketing requires that if sales marks a lead as Unqualified, an Unqualified Reason must be provided. The marketing team wants to nurture those leads. What should be added as a flow step in a Smart Campaign to accomplish this?

- A. Add to SFDC Campaign
- B. Add to Engagement Program
- C. Add to Nurture Stream
- D. Add to Trash

Correct Answer: A

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