

# MBP18<sup>Q&As</sup>

BCS Practitioner Certificate in Modelling Business Processes 2018

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#### **QUESTION 1**

The Rich Farms Shop has had an issue with its products. All regulatory requirements are met: however. Itsageing equipment is not providing the quality presentation that it advertises. A business analyst has been tasked with assembling a team to identify and recommend options to deal with this scenario.

Who will be regarded as a supplier in this scenario?

- A. Organisations that the analyst will approach lo research and give feedback on new equipment technology.
- B. The shareholders of Rich Farms Shop, who will have an input into any investment decision.
- C. The finance department that will manage the funds and budget for any investment project.
- D. The marketing department, who will ensure that the product and its marketing materials are aligned.

Correct Answer: C

#### **QUESTION 2**

Thomas is the secretary to the managementboard of a large oil company. He is preparing the papers and chasing up the actions from the last board meeting. Board meetings take place quarterly and always include the collation of monthly sales performance figures, an overview of operating costs and a review of market conditions.

As Thomas is pulling the sales figures together, he receives a phone call from the finance director who tells him that recent government changes to the export tax rate will mean that operating costs will need to be amended before they are presented to the board

Which type(s) of business event is/are NOT present in this scenario?

- A. Internal
- B. External
- C. Time-based.
- D. Internal and external

Correct Answer: C

#### **QUESTION 3**

As part helps disadvantaged child, It works in partnership with local education authorities and health services to supported those children who need it most. The charity has 5 trustees, 27 full-time employees and 33 volunteers.

As what will the volunteers be shown on an organization model of the charity?

- A. Part of the environment.
- B. Supplier



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C. Customer

D. Process

Correct Answer: B

#### **QUESTION 4**

When ordering goods from an online shop, a customer is given a choice of delivery methods. If the customer lives within certain qualifying locations, they can select same day delivery for an extra cost.

Request of location the customer can choose to have their order delivered to their home for a change of £2 select a weekend delivery to their home for £6, or choose to have their order delivered to a local store to collect, which is free.

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Purchase of large products are dealt with by a separate delivery service, so customer are contacted once their order has been placed to arrange special delivery. What are the input for the task select delivery type?

- A. The customer\\'s preferred delivery day and the customer\\'s location
- B. The customer\\'s location and the customer\\'s preferred delivery day
- C. The products the customer has bought and the location of the local store
- D. The products the customer has bought and the customer\\'s location

Correct Answer: D

#### **QUESTION 5**

A new project has been commissioned within an organisation\\'s finance department. The assigned business analyst has decided to produce a functional view model to help him understand the department\\'s work-Modeling the functional view of the finance department is advantageous, as it does which of the following?

- A. Clarities who reports to who in the finance department
- B. Shows how the finance department interacts with other departments
- C. Illustrates how processes work from beginning to end
- D. Explains how the finance department reacts to external events

Correct Answer: C



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