



# MBP18<sup>Q&As</sup>

BCS Practitioner Certificate in Modelling Business Processes 2018

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**QUESTION 1**

A business analyst has suggested that a process map should be built by first examining the product and services the organization provides. Before considering what process are needed to deliver these products and services. Which model would support this approach to building a process map?

- A. Porter's value chain
- B. POPIT model
- C. Swimlane diagram
- D. Harmon's organization model.

Correct Answer: A

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**QUESTION 2**

A classic car racing club has regular race days. A business analyst has produced a series of 'to-be' business process models, showing re-designed tasks and process improvements these redesigned tasks and processes include:

1.

Monitor race positions The real-time display of race positions and lap times.

2.

Inspect cars Cars need to comply with racing regulations and experts are required to inspect cars both before and after a race

3.

Restrict access to the cars and the pits needs to be restricted to selected people and these access restrictions need to be enforced

4.

Comply with data protection legislation. All proposed record management systems must comply with government regulation concerning data storage and access. Which of these is a functional requirement of an IT solution?

- A. Monitor race positions
- B. Inspect cars.
- C. Restrict access.
- D. Comply with data protection legislation

Correct Answer: C

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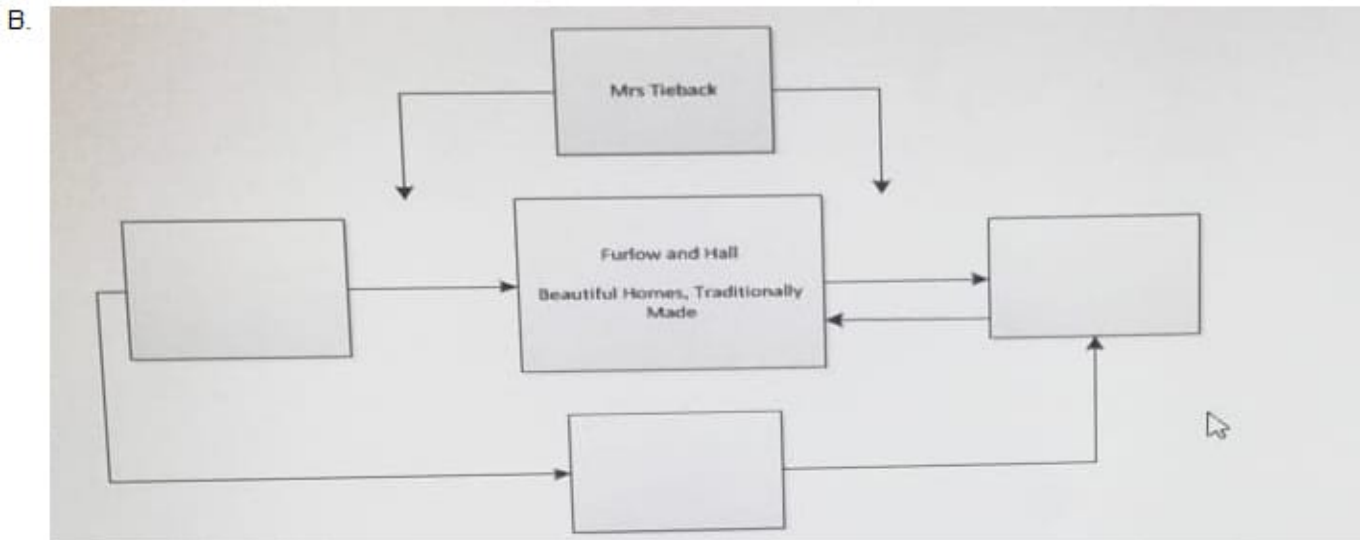
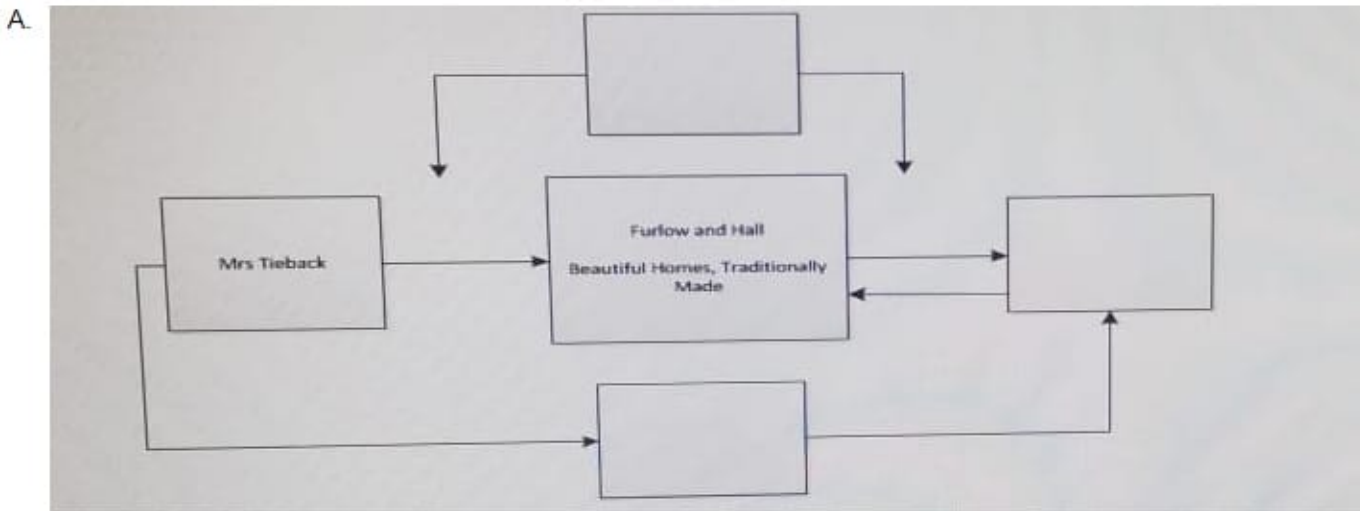


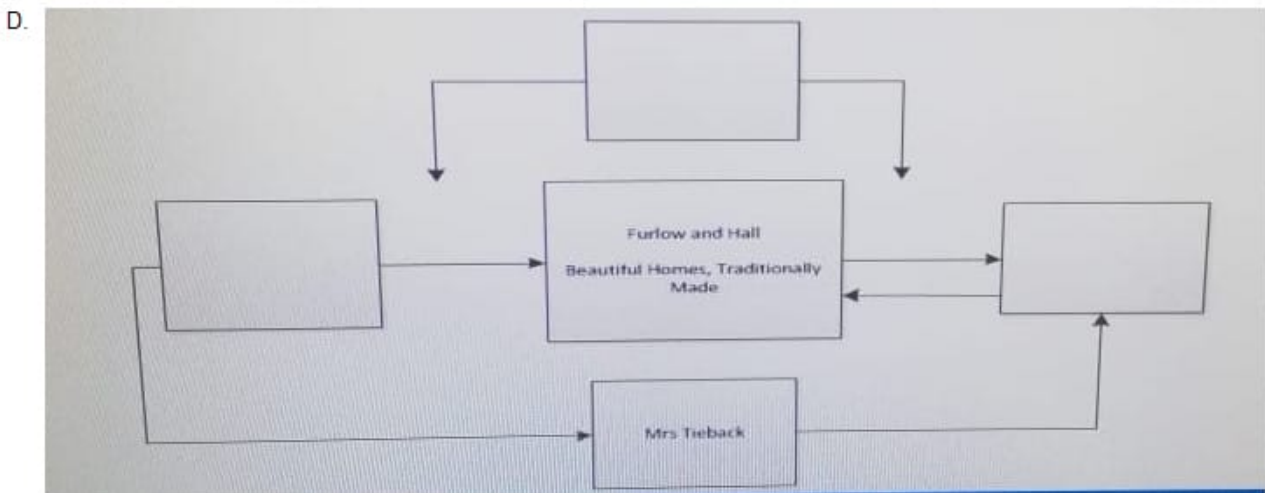
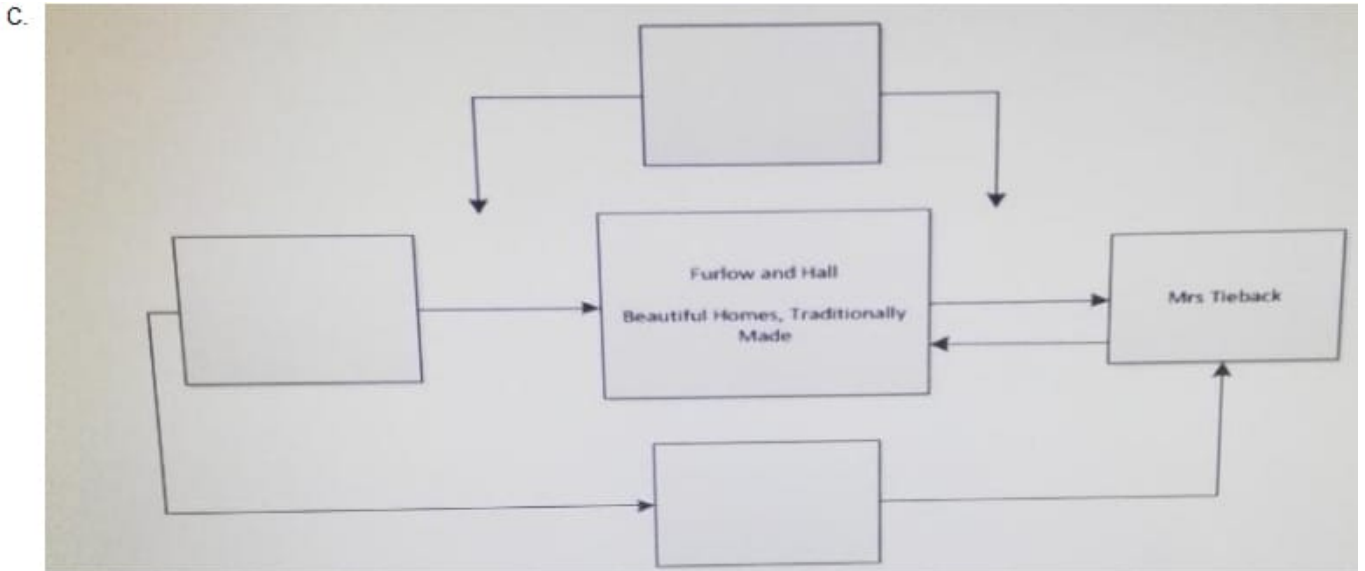
**QUESTION 3**

Furlow and Hall is an interior decorating business. Specializing in high-quality handmade soft furnishings and a bestspoke design service. The business uses a small number of highly skilled craftspeople to make its products using traditional techniques.

Mrs Tieback, who sews the curtains for Furlow and Hall, is retiring later this year. Her local council has discovered that she has a workshop at her home and has informed her she is liable for business rates. This will lead to increased costs and so it is no longer economically viable for her to continue working.

Where would Mrs Tieback be shown on an organisational model of Furlow and Hall?





A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: D

#### QUESTION 4

The Rich Farms Shop has had an issue with its products. All regulatory requirements are met; however, its ageing equipment is not providing the quality presentation that it advertises. A business analyst has been tasked with assembling a team to identify and recommend options to deal with this scenario.

Who will be regarded as a supplier in this scenario?

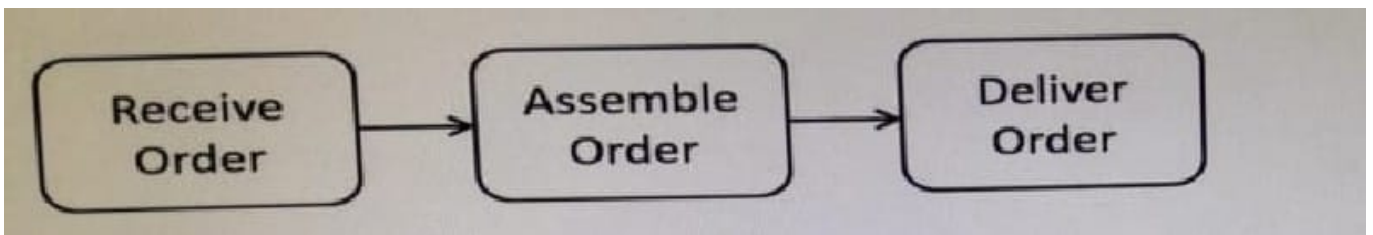


- A. Organisations that the analyst will approach to research and give feedback on new equipment technology.
- B. The shareholders of Rich Farms Shop, who will have an input into any investment decision.
- C. The finance department that will manage the funds and budget for any investment project.
- D. The marketing department, who will ensure that the product and its marketing materials are aligned.

Correct Answer: C

#### QUESTION 5

This is a three-task extract from a model of a 'Fulfil Order' process:



The steps in the Assemble Order task are listed below, in the wrong order:

a-Get correct quality of item(S) b-Select suitable packing materials c-For each item on pick list d-Take items to packing table e-Go to bin location f-Print picklist What is the CORRECT order of steps in the Assemble order task?

- A. f,c,e,a,d,b
- B. c,a,f,e,b,d
- C. b,f,e,a,d,c
- D. f, e, a, c, b, d

Correct Answer: A

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