



Microsoft Dynamics 365 for Retail

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### **QUESTION 1**

You create a new online channel.

You need to create a category hierarchy for an online store product catalog.

Which category hierarchy type should you use?

- A. retail channel navigation
- B. supplemental retail
- C. retail product
- D. retail vendor product

Correct Answer: A

### **QUESTION 2**

Which statement regarding linking a product to a product category is true?

- A. The product must be associated with one or more product attributes.
- B. The product cannot have variations.
- C. The product must be created by using product configurator.
- D. The product can have a template for variants.

Correct Answer: D

### **QUESTION 3**

Which three activities occur when you perform a customer merge? Each correct answer presents a complete solution.

- A. Customer transactions remain on the same account.
- B. The new customer references the old customer.
- C. The old information is permanently deleted.
- D. When users search or select the old customer in the system, the new customer will automatically replace them.
- E. The old customer references the new customer.

Correct Answer: ADE

### **QUESTION 4**



You are a Microsoft Dynamics 365 for Retail administrator. On the Registers form, you add a new point of sale (POS) register to use in an existing retail channel.

You need to configure the minimum required fields on the form to define the new register.

Which three fields should you configure? Each correct answer presents part of the solution.

- A. Screen layout
- B. Functionality profile
- C. Hardware profile
- D. Customer display text
- E. Visual profile

Correct Answer: ACE

### **QUESTION 5**

You create an organizational hierarchy that groups retail stores by region. You are creating a retail store in Microsoft Dynamics 365 for Retail.

You need to enforce the hierarchy.

Which two hierarchy purposes should you assign to the organizational hierarchy? Each correct answer presents part of the solution.

A. retail reporting

B. security

- C. centralized reporting
- D. retail POS posting
- Correct Answer: BD

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